

EXHIBIT 2

Redline Comparison

First Amended Complaint (August 14, 2026)

compared against

Complaint filed March 27, 2026

BAMF Salem 1, LLC, et al. v. BAM Franchising, Inc., et al.

Case No. 260200029

Utah Business and Chancery Court

REDLINE COMPARISON**First Amended Complaint (August 14, 2026)***compared against***Complaint filed March 27, 2026***BAMF Salem 1, LLC, et al. v. BAM Franchising, Inc., et al.*

Case No. 260200029 · Utah Business and Chancery Court · Judge Rita Cornish

How to read this comparison:~~Struck-through red text~~ = language removed from the original Complaint.Underlined blue text = language added by the First Amended Complaint.

Plain black text = unchanged. Paragraph references in the right margin show original and amended numbering where it shifted.

*The original Complaint contained 168 numbered paragraphs and 12 causes of action; the First Amended Complaint contains 241 numbered paragraphs and 15 causes of action. Paragraph numbers therefore shift throughout.***[AMENDED]**

Plaintiffs BAMF Salem 1, LLC, Chrystal Law, and Benjamin Gorman complain as follows against ~~Defendant~~ Defendants BAM Franchising, ~~Inc.~~ Inc., Baker Bricks, LLC, Salem-Baker Bricks, Inc., Brandon Best, Joshua Johnson, Matthew McNeff, and Ammon McNeff.

I. INTRODUCTION

1. This action arises from the wrongful termination of a Bricks & Minifigs franchise in Salem, Oregon, and the franchisor's subsequent seizure of the franchisee's business assets and defamation of the franchise owners. (See Ex. D, Termination Letter.)

2. Plaintiffs Chrystal Law and Benjamin Gorman, through their company Plaintiff BAMF Salem 1, LLC, operated the Salem Bricks & Minifigs store under a Franchise Agreement ("Franchise Agreement") with Defendant BAM Franchising, Inc. ("BAM"). (See Exs. B, C, E, Franchise Agreement and Franchise Disclosure Document.)

3. In November 2024, BAM—without valid cause—abruptly terminated the franchise, changed the locks, and took control of the store and all its inventory. (See Ex. D, Termination Letter.)

4. The purported "defaults" BAM used as a pretext were problems of BAM's own making and had been cured or waived. BAM failed to transfer the store's bank account and property lease to Plaintiffs as required, directly causing the payment issues later cited as grounds for termination. Once Plaintiffs discovered these problems, they worked with BAM to cure them, and BAM accepted restructured payments for many months without complaint. (See Ex. C.)

5. BAM then refused to compensate Plaintiffs for the confiscated assets, effectively stealing merchandise and equipment worth over \$100,000. Later, BAM's agents falsely told third parties that Ms. Law and Mr. Gorman had "taken" certain valuable inventory—a lie that damaged Plaintiffs' reputations.

¶ 6 **[AMENDED]**

6. BAM's conduct demonstrates willful bad faith and malice. During the takeover, ~~a BAM representative~~ BAM's representatives threatened to ~~"call call the police"~~ police if Plaintiffs did not comply, and ~~warned Plaintiffs he would "make [their] lives shit" if they resisted.~~ BAM's Director of Operations, confronted on the recorded call with the coercive character of BAM's demands, conceded: "It sounds like a threat and I can [...] acknowledge you feeling that because in a way it is." Such conduct justifies an award of punitive damages. BAM's own Director of Operations acknowledged on a recorded call that Plaintiffs had successfully operated the franchise: "you guys did a good ~~[...]~~ [...] you guys did the work, kept the store open. You guys should pat yourself on the back for that."

FAC ¶ 7 **[ADDED]**

7. The advance formation of the replacement entity more than six months before termination, Best's securing and inventorying of the store on the very night of the seizure, and the registration of the Oregon operating vehicle the very next day reflect deliberation and planning rather than impulse. Such calculated, premeditated conduct—directed at recapturing and reselling Plaintiffs' business—is the hallmark of conduct warranting an award of punitive damages under Utah Code Ann. § 78B-8-201.

FAC ¶ 8 **[ADDED]**

8. This First Amended Complaint adds as defendants the persons and entities through whom BAM accomplished and profited from the seizure of Plaintiffs' store. More than six months before BAM terminated Plaintiffs' franchise, Defendants Brandon Best and Joshua Johnson organized Baker Bricks, LLC. On the night of the seizure, Best—acting as BAM's contracted inventory inspector—secured Plaintiffs' store and inventoried its contents; the very next day, the Oregon operating vehicle Salem-Baker Bricks was registered; and BAM ultimately transferred Plaintiffs' business and assets to Baker Bricks. Defendants Matthew McNeff and Ammon McNeff, BAM's owners and officers, are named for their own conduct—Matthew for the LEGO-affiliation misrepresentation he personally made to Plaintiffs, and Ammon, on information and belief, for directing and participating in the seizure-and-resale scheme. BAM has admitted the formation, the inventory at repossession, the next-day Oregon registration, and the transfer in its own verified pleading filed in a related action. See BAM Franchising, Inc. v. Schneider, No. 260402353 (4th Dist. Ct., Utah County), Verified Compl. ¶¶ 6, 41, 46 (excerpts attached as Ex. F).

Orig. ¶ 7 → FAC ¶ 9 **[AMENDED]**

9. Plaintiffs assert claims for (1) fraud in the inducement, (2) negligent misrepresentation, (3) breach of contract, (4) breach of the implied covenant of good faith and fair dealing, (5) conversion, (6) aiding and abetting conversion, (7) violation of Article 9 of the Utah Uniform Commercial Code, (8) tortious interference with economic relations, ~~(7)-(9)~~ defamation, ~~(8)-(10)~~ injurious falsehood, ~~(9)-(11)~~ civil conspiracy, ~~(10)-(12)~~ violation of the Oregon Unlawful Trade Practices Act, ~~(11)-(13)~~ pattern of unlawful activity in violation of the Utah Pattern of Unlawful Activity Act, Utah Code Ann. § 76-10-1601 et seq., (14) unjust enrichment, and ~~(12)-(15)~~ declaratory judgment, seeking to recover their substantial losses, ~~compensatory~~ compensatory, statutory, and punitive damages, attorneys' fees, and all other appropriate relief.

Orig. ¶ 8 → FAC ¶ 10 **[AMENDED]**

10. The parties' Franchise Agreement, executed February 3, 2023, contains a Dispute Resolution Clause requiring that disputes be first addressed in a face-to-face meeting in Orem, Utah, then (if unresolved) through mediation, and then by binding arbitration in Utah. This First Amended Complaint is filed consistent with that clause. But if the Dispute Resolution Clause purports to require mediation or

binding arbitration, it is unenforceable as to Plaintiffs' claims, for multiple independent reasons. This includes that the arbitration clause was not the product of mutual assent, BAM materially breached the dispute resolution process, the Agreement's own carve-out provision exempts these claims, the clause is unconscionable, and that BAM is in default of its obligation to proceed with arbitration. (See Ex. B § 17.A(1)-(3).) (See also Ex. E at 5, 55.)

11. Notwithstanding the foregoing, Plaintiffs have substantially complied with the Dispute Resolution Clause's prerequisites. After pre-suit correspondence, Plaintiffs formally requested the contractually mandated face-to-face meeting. The parties conducted that meeting on February 5, 2026, via videoconference, which both parties had previously agreed, via correspondence between counsel on February 3, 2026, would satisfy the face-to-face meeting requirement. Plaintiffs thereafter proposed mediation in good faith, including providing proposed mediator lists and available dates, but BAM failed to cooperate in scheduling or completing mediation within a reasonable time. Plaintiffs have therefore satisfied or been excused from all conditions precedent to filing this action—both by their substantial compliance with the clause's procedural steps and, independently, because the clause is unenforceable for the reasons below.

Orig. ¶ 10 → FAC ¶ 12 **[AMENDED]**

12. This [First Amended](#) Complaint pleads claims under Utah law (as governing law per the Franchise Agreement) and Oregon law (for certain torts that occurred in Oregon). The amount in controversy far exceeds jurisdictional minimums; Plaintiffs seek damages in the hundreds of thousands of dollars, plus punitive damages.

II. INAPPLICABILITY OF ARBITRATION CLAUSE

13. Although the Franchise Agreement contains an arbitration clause, that clause does not bar this Court from hearing Plaintiffs' claims for six independent reasons.

14. First, BAM waived its right to arbitrate by materially breaching the dispute resolution process itself. Section 17 of the Franchise Agreement establishes a mandatory three-step dispute resolution process: "First, the claim(s) will be discussed in a face-to-face meeting between the parties with individuals who are authorized to make binding commitments on their behalf. This meeting will be held at Franchisor's then-current headquarters and within thirty (30) days after written notice is given proposing such a meeting." Second, unresolved claims are submitted to "non-binding mediation through the American Arbitration Association." Third, if mediation fails, claims are submitted to "binding arbitration before and in accordance with the arbitration rules of AAA in Utah County, Utah." (See Ex. B § 17.A(1)-(3).)

Orig. ¶ 13 → FAC ¶ 15 **[AMENDED]**

15. BAM bypassed every step of this ~~process-~~[process before acting](#). BAM ~~never~~ gave ~~no~~ written notice proposing a face-to-face ~~meeting-~~[meeting, requested no mediation, and initiated no arbitration at any time before it terminated the franchise and seized the store](#). BAM ~~never requested mediation-~~[first invoked Section 17 in a letter from its counsel dated January 10, 2025—nearly two months after the seizure, and only after Plaintiffs had demanded compensation—stating that it would “commence the ‘mediation and mandatory binding arbitration’ steps” if Plaintiffs did not accept its settlement terms.](#) BAM [has](#) never initiated arbitration. Instead, on November 14, 2024, BAM dispatched an agent to the Salem store who seized control of the business and changed the locks that same evening—without prior

notice, without discussion, and without any attempt to follow the contractually mandated process. (See Ex. D.) Earlier that same day, BAM had met with Plaintiffs to discuss a “mutual separation” and gave no indication that it intended to seize the store hours later. BAM’s conduct is not merely inconsistent with the right to arbitrate; it constitutes a material breach of the arbitration agreement itself. A party that repudiates and circumvents the contract dispute resolution mechanism cannot later invoke that mechanism to its advantage. BAM knew of its obligations under Section 17 and chose to breach them. (See Ex. B § 17.A(1)-(3).)

16. Second, no valid agreement to arbitrate was formed. Whether an enforceable arbitration agreement exists is a threshold question for the court, not the arbitrator. The Franchise Agreement is a standardized adhesion contract drafted entirely by BAM and presented to Plaintiffs on a take-it-or-leave-it basis. The arbitration clause in Section 17 was not separately negotiated, separately signed, or separately disclosed as a waiver of Plaintiffs’ right to a judicial forum; under these circumstances, the clause is procedurally and substantively unconscionable. Moreover, BAM’s pervasive pre-contractual fraud—misrepresenting the franchise’s financial performance, concealing known operational deficiencies, and inducing Plaintiffs to invest over \$200,000 based on false premises—prevented Plaintiffs from making a knowing, voluntary, and informed decision to waive their right to a judicial forum and to accept arbitration in a distant state. An arbitration clause embedded in a standardized agreement is unenforceable absent genuine mutual assent to arbitrate specifically. Because no such knowing, voluntary assent to arbitrate existed here, no enforceable arbitration agreement was formed.

17. Third, Section 17.A(4) of the Franchise Agreement expressly exempts these claims from the mediation and arbitration requirement. Section 17.A(4) provides that the Agreement “... does not obligate [the parties] to mediate or arbitrate claims or issues relating primarily to” several enumerated categories, including “intentional interruption by Franchisee or Franchisor of business operations with the exception of the provisions of Section 14 relating to Breaches, Defaults or Termination.” Grammatically, Section 17.A(4) lists five categories of claims exempt from arbitration: items (i) through (iv) (trademark validity, possession of property, prejudgment remedies, and injunctive relief), followed by a fifth, unnumbered category—“intentional interruption by Franchisee or Franchisor of business operations.” The qualifying phrase “with the exception of the provisions of Section 14 relating to Breaches, Defaults or Termination” narrows this fifth exemption by carving back into arbitration only those disputes that genuinely arise under Section 14—that is, terminations carried out through Section 14’s prescribed procedures for identified breaches and defaults. Where, as here, a franchisor bypasses those procedures entirely—manufacturing the very defaults it cites, waiving them through months of accepted restructured payments, and then executing an extrajudicial seizure without notice or opportunity to cure—the resulting disruption is not a “provision[] of Section 14” but an intentional interruption of business operations, which is precisely the conduct the exemption covers.

Orig. ¶ 16 → FAC ¶ 18 **[AMENDED]**

18. Section 14.A permits immediate termination upon specifically enumerated events, including criminal acts, insolvency, unauthorized transfer, abandonment, and failure to make payments. But BAM cannot invoke the payment-default ground here: the payment failures BAM cited were the direct result of BAM’s own prior material breaches—its failure to transfer the bank account and assign the lease as required by the Business [and Asset](#) Purchase Agreement (“BPA”) (See Ex. C, §§ 1.1, 2.2)—which prevented Plaintiffs from making the very payments BAM later cited as grounds for termination.

Moreover, BAM waived any payment defaults by accepting restructured payments for months without objection, and by retracting its prior breach claims in writing. A party that causes the default and then waives it cannot later resurrect it as grounds for termination. That is especially true when the contract requires affording the other side notice and an opportunity to cure.

19. Independently, Section 14.B requires written notice of default and a cure period—30 days for most defaults, or 10 days for payment-related defaults under Section 14.B(viii)—before BAM may terminate. BAM’s conduct satisfied neither provision. Although BAM’s termination letter purported to invoke Section 14.A based on payment defaults, BAM had no right to do so: the defaults were of BAM’s own making, had been cured through restructured payments BAM accepted, and had been expressly retracted by BAM in writing. BAM’s extrajudicial seizure of the store, executed without following Section 14’s procedures, is precisely the kind of “intentional interruption” of business operations that Section 17.A(4) exempts from arbitration. (See Ex. B § 17.A(4)).

20. Fourth, BAM is in default of its obligation to proceed with arbitration. A party that seeks to enforce an arbitration clause must not itself be in default of proceeding with arbitration. BAM has never initiated arbitration, never demanded arbitration, and never taken any step to invoke the contract dispute resolution process. Instead, BAM bypassed the entire process, seized Plaintiffs’ business assets, and then attempted to negotiate from a position of extrajudicial leverage. A party that prevents arbitration from moving forward forfeits its right to insist on arbitration as the exclusive forum. BAM’s total failure to initiate or participate in any step of the Section 17 process constitutes such a default.

21. Fifth, BAM’s conduct constitutes a total repudiation of the Franchise Agreement. BAM’s post-termination position that Plaintiffs “didn’t own the store,” combined with its seizure of all assets without following any contractual procedure, its refusal to provide the contractually mandated inventory or fair-market-value appraisal under Section 15.E (See Ex. B), and its demand that Plaintiffs surrender all claims in exchange for waiver of BAM’s own manufactured debts, constitutes a repudiation of the Franchise Agreement in its entirety. A party that has repudiated its obligations under a contract cannot selectively invoke only the provisions that benefit it, including the arbitration clause.

22. Sixth, the arbitration clause is unconscionable and therefore unenforceable under generally applicable Utah contract law. The clause is procedurally unconscionable because the Franchise Agreement is a standardized adhesion contract drafted entirely by BAM with no opportunity for Plaintiffs to negotiate any terms, including the dispute resolution provisions. BAM held vastly superior bargaining power as a national franchisor dealing with individual franchisees investing their personal savings. The clause is also substantively unconscionable because it requires Plaintiffs—Oregon residents who operated a franchise in Salem, Oregon—to resolve all disputes in Utah County, Utah, at BAM’s doorstep, imposing prohibitive travel and litigation costs on Plaintiffs while imposing no comparable burden on BAM. (See Ex. E.)

23. Section 17.A(5) also requires Plaintiffs to “knowingly waive all rights to trial by a court or jury.” (See Ex. B.) The combined effect of these provisions is to insulate BAM from meaningful accountability by making it financially impracticable for a small-business franchisee to pursue claims. Unconscionability directed at the arbitration clause itself is a contract defense that is for the court to decide.

III. JURISDICTION AND VENUE

24. This Court has jurisdiction over this action because the claims alleged here seek monetary relief exceeding \$300,000 and fall within the specified claims, causes of action, and damage remedies that may be sought in this Court under Utah law.

Orig. ¶ 23 → FAC ¶ 25 **[AMENDED]**

25. Venue is proper under Utah Code Ann. § 78A-5a-105(2): “Any requirement in the Utah Code [Ann.](#) to file or bring an action in a specific district or county does not apply to an action brought in the Business and Chancery Court.”

IV. PARTIES

26. Plaintiff BAMF Salem 1, LLC (“BAMF Salem”) is an Oregon limited liability company that, at relevant times, owned and operated the Bricks & Minifigs franchise store in Salem, Oregon.

27. Plaintiffs Chrystal Law and Benjamin Gorman are individuals and the managing members of BAMF Salem. Ms. Law and Mr. Gorman personally guaranteed or undertook obligations under the franchise and have suffered personal harm, including reputational damage, due to BAM’s conduct. They are referred to collectively with BAMF Salem as “Plaintiffs.”

Orig. ¶ 26 → FAC ¶ 28 **[AMENDED]**

28. Defendant BAM Franchising, Inc. (“BAM” or “Defendant”) is ~~an Oregon~~ [a Delaware](#) corporation ([originally incorporated in Oregon](#)) and the franchisor of “Bricks & Minifigs” toy resale stores. (See Ex. E.) BAM’s principal place of business is in Orem, Utah, and it transacts franchise business in multiple states, including Oregon. (See Ex. E.) According to the Utah Department of Commerce, Division of Corporations and Commercial Code, BAM’s Utah foreign-corporation registration (Entity No. 11984597-0143) was administratively dissolved on January 26, 2022, for failure to renew, and it has not been reinstated. BAM nonetheless continues to transact franchise business directed at Utah residents. At all relevant times, BAM acted through its officers, employees, and agents, including President Ammon McNeff and others involved in managing the Salem/Keizer franchise relationship. (See Ex. E.)

29. Defendant conducts business in, maintains headquarters in, owns property in, and transacts its affairs in Utah and is subject to the Court’s statewide jurisdiction. (See Ex. E.)

FAC ¶ 30 **[ADDED]**

[30. Defendant Baker Bricks, LLC \(“Baker Bricks”\) is a Utah limited liability company organized on May 2, 2024, with its principal place of business in Utah. On information and belief, and as alleged in BAM’s own verified pleading, its owners and managing officers include Defendants Brandon Best and Joshua Johnson. See BAM Franchising, Inc. v. Schneider, No. 260402353 \(4th Dist. Ct., Utah County\), Verified Compl. ¶¶ 4–6 \(Ex. F\).](#)

FAC ¶ 31 **[ADDED]**

[31. Defendant Salem-Baker Bricks, Inc. \(“Salem-Baker”\) is the Oregon-registered vehicle through which Baker Bricks, LLC has operated the Salem, Oregon Bricks & Minifigs store since the events described herein. Its Oregon registration was filed on November 15, 2024—the day after BAM terminated Plaintiffs’ franchise and seized the store. Whether Salem-Baker is a separate corporation or an assumed-business-name registration of Baker Bricks, LLC, Plaintiffs name it in both capacities. See id. ¶ 6.](#)

FAC ¶ 32 [ADDED]

32. Defendants Brandon Best and Joshua Johnson are individuals who, on information and belief, reside in Utah and are owners and managing officers of Baker Bricks, LLC. At all relevant times they acted both individually and through Baker Bricks, LLC and Salem-Baker Bricks, Inc. See id. ¶¶ 4–5.

FAC ¶ 33 [ADDED]

33. Defendant Matthew McNeff is an individual and an owner and officer of BAM. The claims against him arise from his own conduct—including representations he personally made to Plaintiffs, as alleged below—undertaken for his personal benefit and not solely as an agent of BAM.

FAC ¶ 34 [ADDED]

34. Defendant Ammon McNeff is an individual and an owner and the chief executive officer of BAM. The claims against him arise from his own conduct in directing and participating in the acts described herein, undertaken for his personal benefit and not solely as an agent of BAM.

FAC ¶ 35 [ADDED]

35. Defendants Does 1 through 10 are persons or entities whose true names and capacities are not yet known to Plaintiffs but who participated in, directed, or benefited from the conduct alleged herein. Plaintiffs will amend to allege their true names and capacities when ascertained.

V. GENERAL ALLEGATIONS

A. The Salem Bricks & Minifigs franchise

Orig. ¶ 28 → FAC ¶ 36 [AMENDED]

36. In February 2023, Ms. Law and Mr. Gorman, through BAMF Salem 1, LLC, purchased the Bricks & Minifigs franchise store in Salem, Oregon, from BAM. BAM had actively solicited this purchase: Ms. Law was employed as the General Manager of the Salem store, and BAM approached her about buying the franchise based on her successful management of the location. The ~~total~~ purchase price under the Business and Asset Purchase Agreement (“BPA”) was not less than \$65,000, allocated approximately as follows: inventory at cost (\$41,807), fixtures and furniture (\$13,185), a \$5,000 franchise transfer fee, and the balance to goodwill and intangibles. Of the purchase price, \$20,000 was paid at closing in cash and the remaining \$45,000 was evidenced by a promissory note at 2.5% interest, with monthly payments of \$986.13 beginning March 15, 2023. (See Ex. C, §§ 1.1, 2.1-3).

37. As part of the sale, BAM was obligated to transfer essential operating elements to the new owners, including the store’s business bank account and the property lease for the store premises. (See Ex. C, §§ 1.1, 2.2.)

38. The Franchise Agreement, with an effective date of February 3, 2023, governed the parties’ rights and duties. (See Ex. B.)

39. BAM induced Plaintiffs’ purchase of the Salem franchise through representations made in its 2023 Franchise Disclosure Document (“FDD”) and during the sales process. These included Item 19 financial performance figures representing average franchise revenue of \$508,002.62 annually, claims that Bricks & Minifigs stores were authorized LEGO resellers, and representations that the Salem franchise was a fully operational “turnkey” business that would provide Plaintiffs with complete operational control from day one. Plaintiffs reviewed the FDD and relied on these representations in

deciding to enter into the Franchise Agreement, pay \$65,000 for the franchise, and relocate to Salem, Oregon. (See Ex. E.)

B. BAM's failure to transfer the bank account and lease

40. Shortly after the sale closed, BAM failed to fulfill its obligations to properly transfer the store's bank account and assign the store lease to Plaintiffs' LLC. These were not minor administrative oversights—they were fundamental obligations without which the franchisee could not operate the business. Without control of the bank account, Plaintiffs could not make the automated payments required under the Franchise Agreement. Without the lease in their name, Plaintiffs had no direct relationship with the landlord and no ability to ensure rent was paid. BAM's failure to complete these transfers was the first material breach of the Franchise Agreement and the proximate cause of every subsequent "default" BAM later cited as grounds for termination.

41. BAM did not return the bank's documentation needed to change account ownership, causing the account to be frozen without Plaintiffs' knowledge. As a result, automated payments for franchise royalties and for the remaining purchase price were not withdrawn as scheduled.

42. Similarly, because BAM never assigned the store's lease to BAMF Salem 1, LLC, the landlord's notices of bounced ACH rent payments went to BAM as the tenant of record—not to Plaintiffs. BAM did not promptly inform Plaintiffs of these issues, effectively concealing the problem until it had compounded. Plaintiffs thus could not pay rent through no fault of their own: the lease was not in their name, the bank account was frozen, and the party responsible for both failures—BAM—kept Plaintiffs in the dark. BAM's own Director of Operations later confirmed this failure on a recorded call, admitting that "the lease is technically in our name still."

43. Once the problems came to light, Plaintiffs worked with BAM to rectify the defaults. BAM finally completed the bank transfer, the account was reactivated, and the parties agreed to a restructured payment schedule for the missed royalties and purchase installments.

44. Plaintiffs dutifully made the restructured payments, and BAM accepted them for many months without complaint or notice of any continuing default. Indeed, BAM itself acknowledged in writing that it had retracted its prior breach claims against Plaintiffs, further confirming that any earlier defaults had been resolved to BAM's satisfaction. By late 2024, the Salem franchise was operating compliantly; any earlier technical defaults had been cured or waived by mutual agreement—and were precipitated by BAM's contract breaches in the first place.

45. To the extent Defendant contends that Plaintiffs' acceptance of restructured payment terms constituted ratification of the Franchise Agreement or waiver of fraud claims, Plaintiffs did not discover the full extent of BAM's pre-contractual fraud—including the complete absence of any LEGO authorization—until approximately mid-2025, well after the payment restructuring. Ratification requires full knowledge of the fraud; the restructured payments addressed operational defaults only, not undiscovered pre-contractual misrepresentations.

C. BAM's wrongful termination and seizure of the store

46. On November 8, 2024, in ~~early November 2024~~, a telephone call of approximately six and one-half minutes with BAM’s Director of Operations, Kai McAllister. Ms. Law informed BAM that she and Mr. Gorman ~~were considering relocating~~ had an opportunity to relocate abroad for Mr. Gorman’s work and ~~inquired generally about the process~~ asked to schedule a meeting to discuss options to sell or have BAM repurchase the franchise. Ms. Law submitted nothing in writing. This was a preliminary inquiry; no formal notice of sale or termination was given. Plaintiffs never gave notice of any intention to terminate.

47. In a recorded phone call on the evening of November 14, 2024, BAM’s Director of Operations, Kai McAllister, confirmed that the termination was precipitated by Ms. Law’s inquiry. McAllister stated: “Crystal did reach out to us and talk about you guys, uh, moving out of the country and wanted to know like what would need to happen before that? And so what we did is we sat down on our end and we looked at the [...] relationship that we have with you guys and where all the outstanding balances and everything.” When Mr. Gorman observed that “the precipitating event for this was we reached out and said we’re considering moving [...] and that got this whole ball rolling,” McAllister initially denied it, but Mr. Gorman responded: “Pretty sure that’s what you just said.”

48. At the time of termination, the Salem franchise was operating with multiple employees. Payroll records from the morning after the seizure show three employees—Caledonia Fry, Franke LeBlanc, and McKenzie Stamper—had worked a combined 43 hours and 12 minutes during the week of November 4 through 10, 2024, with total payroll costs of \$611.42, including taxes. The franchise was a going concern with payroll obligations when BAM terminated it.

49. In response to Ms. Law’s inquiry, BAM scheduled a meeting for Thursday morning, November 14, 2024. During that recorded meeting, BAM’s representatives discussed what they characterized as a “mutual separation” in which the store would revert to corporate, and said that an individual connected to the Eugene, Oregon franchise location would come to inspect the store. BAM said nothing during this meeting about its intent to immediately terminate the franchise or seize the store. Instead, BAM used the meeting to lull Plaintiffs into cooperation while simultaneously preparing the ambush-style takeover that occurred that same evening.

50. BAM’s response was unexpectedly aggressive. On November 14, 2024, a BAM-appointed representative arrived at the Salem store unannounced after business hours. (See Ex. D.) He claimed the franchise was being terminated immediately and demanded the store keys.

Orig. ¶ 43 → FAC ¶ 51 **[AMENDED]**

51. That representative was ~~Kai McAllister, BAM’s Director of Operations.~~ Brandon Best. Ring security camera footage from the store’s “Register” camera shows ~~McAllister~~ Best inside the store at 7:12 PM on November 14, 2024, going through items at the counter. BAM’s Director of Operations, Kai McAllister, directed and participated in the seizure by telephone, on speakerphone, rather than in person. The camera system continued to detect persons in the store through at least 8:34 PM, establishing that the seizure operation lasted at minimum 82 minutes.

Orig. ¶ 44 → FAC ¶ 52 **[AMENDED]**

52. ~~The BAM representative~~ BAM’s representatives threatened to call the police if Plaintiffs did not comply.

Orig. ¶ 45 → FAC ¶ 53 **[AMENDED]**

53. ~~He threatened that if they attempted~~ On the recorded call, McAllister pressed Plaintiffs to resist or fight back, he would “make [their] lives shit.” ~~accept~~ BAM’s terms rather than “try and fight,” framing BAM’s forbearance from pursuing its claimed “\$100,000 in damages” as “grace.” When Mr. Gorman asked ~~McAllister~~ whether BAM’s approach “sound[ed] like grace,” McAllister ~~responded:~~ answered: “It sounds like a threat and I can ~~[...]~~ [...] acknowledge you feeling that because in a way it is.” McAllister thus acknowledged, in his own words and on tape, that BAM’s demand was backed by threat.

54. Faced with this ultimatum and explicit threats, Plaintiffs felt they had no choice but to yield the keys under duress.

55. When Mr. Gorman asked whether McAllister had authority to negotiate the termination terms, McAllister responded: “I don’t have the authority to make changes to that contract, and no one with authority to make changes to that contract would make changes to that contract.” BAM thus presented Plaintiffs with a non-negotiable take-it-or-leave-it ultimatum backed by explicit threats.

56. That same evening, BAM changed the locks and took possession of the store, including all inventory, fixtures, equipment, cash on hand, and business records.

57. The next day, November 15, 2024, Ms. Law was required to surrender additional keys and the store safe combination to BAM’s representative. Ring doorbell video captured Ms. Law identifying each key—the mailbox key, the back storeroom key, and the safe key—and providing the safe combination. This occurred after BAM had already changed the locks the night before, underscoring that Plaintiffs had no meaningful choice in the matter.

58. The formal “Notice of Immediate Termination” was not delivered until several hours after BAM’s agent was already physically present at the store demanding the keys. BAM acted first and papered it later. The agent arrived and began the takeover without any written notice having been provided. Ms. Law refused to hand over the keys until she received written documentation, and only after she insisted did BAM’s counsel finally email the termination letter that evening—alleging material breaches by BAMF Salem 1, LLC and invoking Section 14.A of the Franchise Agreement to terminate without opportunity to cure. (See Ex. D; see also Ex. B, § 14.A.) The chronology demonstrates that the termination was a *fait accompli* before the formal notice existed. Indeed, while BAM’s agent was physically inside the store and Plaintiffs were frantically photographing inventory to document what was being taken, Ms. Law stated on video: “And I still haven’t. You might want to let them know to send me that e-mail”—confirming the termination notice had not yet been sent even as the seizure was underway.

Orig. ¶ 51 → FAC ¶ 59 **[AMENDED]**

59. The alleged breaches listed in the termination letter were failure to ~~timely pay~~ timely-pay royalties (approximately \$25,000), rent (approximately \$23,000), and the remaining franchise purchase balance (approximately ~~\$48,000~~ \$48,900). (See Ex. D.) These were the very payment issues that BAM knew resulted from its own failure to transfer the bank account and lease—issues that had already been addressed through the restructured payment arrangements BAM had accepted.

60. Simultaneously with the physical takeover, BAM revoked Plaintiffs’ access to all electronic business systems, including the franchise’s email accounts, Slack communications platform, inventory-tracking spreadsheets maintained in Google Sheets, bookkeeping and accounting software, and all other operational platforms. This wholesale revocation destroyed Plaintiffs’ ability to access, preserve, or

document their own business records—records that BAM has since selectively cited in correspondence to support its version of events while refusing to provide complete copies to Plaintiffs. BAM’s selective preservation and production of electronically stored information, combined with its revocation of Plaintiffs’ access to those same records, has deprived Plaintiffs of the ability to verify BAM’s post-termination claims or to access records necessary to support their own. Plaintiffs reserve all rights to seek appropriate remedies based on BAM’s handling of electronically stored information.

61. BAM’s termination letter also included a proposed “Termination Agreement” containing unconscionable terms. Among other provisions, BAM demanded that Ms. Law agree never to identify herself as a former Bricks & Minifigs franchise owner (See Ex. D; see also Ex. B, § 15.C(i)), a restriction that would effectively create a multi-year gap in her professional and employment history. Plaintiffs refused to sign this agreement, because of its content and the coercive circumstances in which BAM presented it to Plaintiffs.

62. On information and belief, BAM sold or transferred the Salem franchise to new operators within days of the termination—possibly within 24 hours. Witnesses can attest that the new operators were conducting sales from the Salem store using Plaintiffs’ inventory the very next day after BAM’s seizure. The new operators are connected to another Bricks & Minifigs franchise location in Eugene, Oregon. Despite this rapid transfer, BAM never provided Plaintiffs with an inventory or accounting of the assets it seized, as required by the termination letter’s own terms and the Franchise Agreement. The new operators have since permanently closed the Salem store and, on information and belief, have left the state of Oregon.

63. Further evidencing collusion, the Salem Bricks & Minifigs website was configured so that its “Shop Now” button redirected customers to the Eugene franchise location’s online sales platform, funneling the Salem store’s customer base and goodwill to the connected operators.

64. BAM also failed to cancel or return the promissory note executed by Plaintiffs as part of the original franchise purchase. Despite seizing all franchise assets in purported satisfaction of amounts owed, BAM has never provided any confirmation that the note has been satisfied, cancelled, or discharged—leaving Plaintiffs exposed to the possibility that BAM may attempt to collect on the note in addition to retaining the assets.

D. BAM’s refusal to compensate Plaintiffs

65. In the termination letter, BAM demanded that Plaintiffs adhere to post-termination obligations and offered to waive the approximately \$97,000 in claimed amounts if Plaintiffs agreed to surrender all assets and release any claims against BAM (See Ex. D). This “offer” amounted to demanding Plaintiffs walk away with nothing.

66. Section 15.E of the Franchise Agreement granted BAM an option, exercisable within 10 days of termination, to initiate a fair market value appraisal process and purchase the franchisee’s assets (See Ex. B, § 15.E). In its termination letter of November 14, 2024 (See Ex. D), BAM made a written election to exercise that option in full, expressly stating that “BAM will be exercising all of its post-termination rights under Section 15 of the Franchise Agreement, including Appraisal Notice to determine Fair Market Value of the Assets, purchasing the assets of the Franchise, and taking over operations.” (See Ex. B, § 15.E.)

67. Once BAM made that written election, it was bound by the appraisal and purchase procedure it had invoked. BAM then materially breached its elected obligation: it never delivered an Appraisal Notice, never initiated the fair market value determination process, never made an offer to purchase Plaintiffs' assets—while simultaneously retaining physical possession of all assets and transferring them to new operators without any accounting.

68. In addition, and independently, because BAM held a security interest in Plaintiffs' inventory and equipment under the Security Agreement executed at closing, BAM's remedy upon default was governed exclusively by UCC Article 9, which required commercially reasonable disposition, reasonable advance notice, and an accounting for any surplus. Utah Code Ann. §§ 70A-9a-610; 70A-9a-611; 70A-9a-615. BAM conducted no commercially reasonable sale, gave no notice, and provided no accounting—entitling Plaintiffs to statutory damages under Utah Code Ann. § 70A-9a-625.

69. BAM also failed to initiate the fair market value appraisal process it expressly elected to pursue in its termination letter, including never delivering the promised Appraisal Notice required under Section 15.E within 10 days of termination. (See Ex. B, § 15.E.)

70. No appraisal, inventory, or accounting of seized assets has ever been provided—now over a year after the termination.

71. The value of the converted property—inventory and equipment alone—is substantial, but when combined with the goodwill and going-concern value of the business, Plaintiffs lost a franchise worth hundreds of thousands of dollars.

Orig. ¶ 64 → FAC ¶ 72 **[AMENDED]**

72. Plaintiffs documented the scope of the seizure in real time. On the evening of November 14, 2024, Plaintiffs took approximately 220 photographs and 11 videos cataloging every category of inventory in the store as it was being seized. This documentation shows sealed and certified-used LEGO sets across all major themes (Star Wars, Creator, Technic, Ninjago, Disney, Harry Potter, City, and others); individual LEGO minifigures displayed in glass cases with individual price tags; LEGO accessories including storage heads, keychains, pencils, and lunch sets; bulk loose LEGO bricks sorted by color in bins; non-LEGO merchandise; customer layaway items; and the third-party consignment collection. Sets bore “CERTIFIED USED SET” verification stickers with signatures confirming completeness. Price tags visible in the photographs range from \$5.00 to ~~\$149.99~~ at least \$299.99 per individual item. High-value retired sets documented include LEGO Star Wars #10240 (Red Five X-Wing Starfighter), #10236 (Ewok Village), #4501 (vintage Star Wars set), and #75350 (Clone Commander Cody), among dozens of others.

E. The consigned LEGO collection

Orig. ¶ 65 → FAC ¶ 73 **[AMENDED]**

73. At the time of the takeover, the Salem store held certain high-value LEGO sets that were not owned by BAMF Salem 1, LLC. These sets—consisting primarily of retired, sealed Star Wars sets that are among the rarest and most valuable LEGO products in existence—belonged to a third-party collector, Bryan Mansell, who had consigned them to the store for sale (See Ex. A) under a written consignment agreement. The collection comprised over 780 sets and 1,200 minifigures (See Ex. ~~A~~), ~~with an original aggregate A~~. Plaintiffs' contemporaneous consignment records value ~~of around \$250,000~~ the collection

at approximately \$70,000 to \$120,000 and reflect approximately \$19,425.95 in consignment sales through the last period reconciled before the ~~takeover, roughly half of the collection had been sold and seizure,~~ the proceeds of which were paid to Mr. ~~Mansell, leaving~~ Mansell by monthly check. On Plaintiffs' own records, therefore, consigned inventory worth approximately \$50,000 to \$80,000 remained in the store ~~at~~ when BAM seized it. Mr. Mansell values the ~~time~~ collection he consigned considerably higher. The precise value, and the complete record of ~~BAM's seizure worth approximately \$100,000 consignment sales in the final months before the seizure, cannot be determined without the store's point-of-sale records—which BAM seized, controls, and has refused to \$125,000- produce.~~ The collection owner subsequently prepared handwritten inventory lists documenting each consignment set by LEGO item number, organized by month of consignment, and verified the inventory with a signed attestation reading "Verified" above his signature, "Bryan R. Mansell," confirming the specific sets that had been placed at the Salem store on consignment.

74. BAM's agents seized these consigned items along with the store's other inventory, despite having no ownership interest in them whatsoever. (See Ex. A). BAM's agent Kai McAllister stated clearly, in a recorded communication on the night of the takeover, that BAM's corporate office was assuming responsibility for the consignment agreement—an admission that BAM knowingly took custody of property it knew belonged to a third party and accepted the obligations attendant to that custody. The day after the takeover, Ms. Law tried to address the outstanding consignment obligations with BAM's representative.

75. In a recorded conversation, Ms. Law stated that the consignment collection owner "has not been paid his percentage yet" and that "if I don't have my tickets, I won't know how much I need to pay." BAM's representative dismissed her concern, stating: "Crystal ultimately those are that's a business thing and not necessarily you as Brandon will take and be taking on the business, he takes on all that kind of ... liability." BAM thus knowingly disregarded the third-party consignment obligations. Ms. Law had placed identification tags and stickers on every consigned item to track it separately from the store's own inventory, and she maintained video documentation of the tagged items. After the takeover, the new operators systematically removed all of Ms. Law's identification tags from the consigned sets (See Ex. A) —conduct evidencing an intent to convert the collection and conceal its separate ownership.

76. In addition to the consignment collection, BAM seized customer layaway items that belonged to neither BAMF Salem 1, LLC nor BAM. Photographs taken during the takeover document LEGO Star Wars sets with handwritten sticky notes reading "Hold for Walker" and "layaway" with a price of "\$450.00," as well as a retired LEGO Ewok Village set #10236 (valued at several hundred dollars) marked with a pink "layaway" note. These items were being held for specific customers who had paid deposits. BAM's seizure of customer layaway property further demonstrates the indiscriminate nature of the taking and BAM's willful disregard for third-party property rights.

Orig. ¶ 69 → FAC ¶ 77 **[AMENDED]**

77. Making matters worse, BAM's agents and the new franchise operators later told the collection's owner and others that Ms. Law had "taken" or "stolen" the consigned sets during the transition. This statement was demonstrably false—BAM had taken possession of those sets and has never asked Ms. Law for them, knowing she does not have them. A video recording captured one of the new operators stating that he had "just called corporate in Utah" and was told by BAM's principals to make these

accusations against Ms. Law. The false statements were ~~thus~~thus, not the independent acts of rogue franchisees but were directed and coordinated by BAM's corporate office. An independent third-party ~~documentarian, Benj Snyder,~~documentarian was present at BAM's corporate office and is identified on video recordings that captured these events and statements.

78. This false accusation was calculated to shift blame from BAM to Plaintiffs and has exposed Plaintiffs to claims from the collection owner while damaging their relationship with him.

F. BAM's defamatory statements

79. BAM's false statement to the collection owner—accusing Ms. Law of taking property she did not take—constitutes defamation per se under applicable law, as it imputes theft and dishonesty in business.

80. On information and belief, BAM and its agents have made similar disparaging statements to others in the franchising community, to LEGO corporate, and to law enforcement. The new operators have publicly responded to online customer reviews by accusing Ms. Law of stealing inventory from the store, repeating these false accusations on Google reviews and social media platforms visible to the public. These statements have been ongoing and have contributed to a third-party collector pursuing a criminal complaint against Plaintiffs with the Keizer, Oregon police department and the local district attorney's office—a complaint premised entirely on BAM's false narrative that Ms. Law took the consigned sets.

81. These defamatory statements have caused Ms. Law and Mr. Gorman significant reputational harm, humiliation, and loss of standing in their business community.

Orig. ¶ 74 → FAC ¶ 82 **[AMENDED]**

82. McAllister also warned Plaintiffs against speaking publicly about BAM's ~~conduct~~conduct, cautioning that the termination agreement contained provisions that would apply “if you seek to go after us or if you seek to defame us like ~~that, that's also not a pretty [.] that,~~” and adding moments later that Plaintiffs could “say whatever you wanna say, just be aware that there are our legal consequences.”

83. This statement was itself an attempt to intimidate Plaintiffs into silence regarding BAM's wrongful conduct and demonstrates BAM's consciousness of guilt.

G. Reports of similar BAM conduct involving other Oregon franchisees

Orig. ¶ 76 → FAC ¶ 84 **[AMENDED]**

84. On information and belief, BAM's conduct toward Plaintiffs is not isolated. In written correspondence to LEGO's ~~CEO, chief executive,~~ the consignment collection owner, Bryan ~~Mansell,~~“a Mansell, reported that BAM “has turned out to have a pattern up here in Oregon of seizing stores to steal assets (Keizer and Canby locations) as well as a recent event involving over ~~\$200,000 in~~\$200k of Lego product being stolen and resold in ~~Springfield,~~Springfield Oregon.” (See Ex. A). This pattern of similar conduct is relevant to BAM's scienter, intent, and motive, and supports Plaintiffs' claim for punitive damages by demonstrating that BAM's wrongful conduct toward Plaintiffs was not inadvertent but part of a systematic and willful business practice of seizing franchisees' assets without compensation.

FAC ¶ H **[ADDED]**

H. The pre-arranged replacement: Baker Bricks, Best, and Johnson

FAC ¶ 85 [ADDED]

85. On May 2, 2024—more than six months before BAM terminated Plaintiffs’ franchise—Defendants Best and Johnson organized Baker Bricks, LLC in Utah. BAM has admitted the formation and its date in its own verified pleading. See BAM Franchising, Inc. v. Schneider, No. 260402353 (4th Dist. Ct., Utah County), Verified Compl. ¶ 6 (Ex. F).

FAC ¶ 86 [ADDED]

86. On the night of November 14, 2024, while BAM’s agents were seizing Plaintiffs’ store, Defendant Best—acting as BAM’s contracted inventory inspector—secured the location and conducted an inventory of Plaintiffs’ store and its contents for BAM. BAM has judicially admitted this in its verified pleading. See id. ¶ 41 (“Brandon was engaged as a contracted inventory inspector for BAM and was requested to inspect and inventory the Salem LLC store at the time of repossession.”). A verified pleading is an evidentiary admission of the party that made it.

FAC ¶ 87 [ADDED]

87. On November 15, 2024—the very next day—Baker Bricks registered “Salem-Baker Bricks” with the Oregon Secretary of State as the vehicle through which it would operate Plaintiffs’ former store. BAM has admitted this registration and its date. See id. ¶ 6.

FAC ¶ 88 [ADDED]

88. By a Business and Asset Purchase Agreement dated March 27, 2025, BAM transferred the Salem store—including assets seized from Plaintiffs, together with consignment and layaway goods belonging to third parties—to Baker Bricks. BAM has admitted the agreement and its date in its verified pleading. See id. ¶ 46 (“On 3/27/25, BAM finalized a Business and Asset Purchase Agreement with Baker.”).

FAC ¶ 89 [ADDED]

89. On information and belief, the sequence described above—the formation of the replacement entity more than six months before termination, that entity’s principal securing and inventorying the store on the night of the seizure, the registration of an Oregon vehicle to operate the store the following day, and the transfer of Plaintiffs’ business and assets to that entity—reflects that Plaintiffs’ termination was planned in advance and executed to recapture and resell Plaintiffs’ store and its contents, not to remedy any genuine default.

[ADDED]

I. BAM’s own disclosures reflect systemic franchisee turnover

FAC ¶ 90 [ADDED]

90. BAM’s Franchise Disclosure Documents, filed with state franchise regulators, disclose recurring outlet turnover, including franchise terminations, non-renewals, and reacquisitions of outlets by the franchisor. BAM’s 2026 Franchise Disclosure Document discloses that, in fiscal year 2025 alone, BAM terminated two franchised outlets, reacquired a third, and recorded a fourth as having ceased operations for other reasons. (Ex. I.) On information and belief, and subject to confirmation through discovery into BAM’s franchisee files, exit records, and reacquisition transactions, franchisor-forced exits recur throughout BAM’s system.

FAC ¶ 91 [ADDED]

91. On June 4, 2026, BAM publicly announced “the permanent closure of its Salem, Oregon store” and “a mutual agreement to part ways with franchise owners Brandon Best and Joshua Johnson.” (Ex. J.) The Salem store—the same location BAM seized from Plaintiffs—has thus been churned through two ownership turnovers in approximately nineteen months.

[ADDED]

J. Defendants profited from the seized assets

FAC ¶ 92 [ADDED]

92. Following the seizure, Plaintiffs’ inventory—including consigned and layaway goods—was sold through the store under Baker Bricks’ operation. On information and belief, the proceeds of those sales materially exceeded any amount ever paid or credited to Plaintiffs or to the consignors.

FAC ¶ K [ADDED]

K. Defendants’ own verified pleading admits the taking and refutes the theft accusation

FAC ¶ 93 [ADDED]

93. Defendants’ own verified pleading—sworn under oath by Defendant Ammon McNeff, BAM’s chief executive officer, and by Joshua Johnson, a manager of Baker Bricks—admits the manner of the taking. Defendants allege that BAM “exercised its priority rights to the collateral in the Security Agreement,” “repossessed the Salem LLC store,” and assumed “any and all fixtures, inventory and other assets,” then unilaterally “credited an estimated \$38,000 paltry value thereof as an offset” to BAM’s claimed debt. By their own sworn admission, BAM seized and retained all of the store’s assets and assigned them a value of BAM’s own choosing, without the commercially reasonable disposition, advance notice, or accounting that Article 9 of the Uniform Commercial Code requires of a secured creditor enforcing a security interest. See BAM Franchising, Inc. v. Schneider, No. 260402353 (4th Dist. Ct., Utah County), Verified Compl. ¶ 27 & Verification (Ex. F).

FAC ¶ 94 [ADDED]

94. Defendants have likewise admitted facts that refute the accusation—directed by BAM and repeated by the successor operators—that Ms. Law stole or took the consigned sets. In the same verified pleading, Defendants allege that, in late 2025, Defendants Best and Johnson “located a few (approximately 20) Star Wars LEGO sets in a back office lockable cupboard, on which they noticed stickers not previously recognized,” and “directed that such not be sold from [the] inventory and remain locked up.” On information and belief, those stickers were the identification labels Ms. Law had placed on the consigned sets to distinguish them from store inventory, as alleged above. Defendants’ admission confirms that consigned sets bearing Ms. Law’s identification labels remained in the store after the seizure, in Defendants’ possession and control—not removed by Plaintiffs—and that Defendants Baker Bricks, Best, and Johnson exercised dominion over them. See id. ¶ 82.

FAC ¶ 95 [ADDED]

95. BAM’s verified pleading further admits Defendant Best’s role and presence. It describes Best as “BAM’s representative,” who “conducted an informal and video inventory” of the Salem store’s fixtures and inventory at the time of the repossession, and alleges that Best “secured the location incident to the termination and completed the inventory.” See id. ¶¶ 29, 41 (Ex. F). These sworn admissions confirm that Best was physically present at the seizure, exercising control over Plaintiffs’ store and its contents, and acting for BAM.

FAC ¶ 96 [ADDED]

96. The same verified pleading admits that Ammon McNeff and Matthew McNeff are “owners, executive officers and principals of BAM, with Ammon serving as Chief Executive Officer.” It further admits that, before the sale, Ms. Law was employed as BAM’s own corporate employee and store manager at BAM’s then corporate-operated Salem location, that she “expressed interest in becoming a private franchisee,” and that “BAM agreed to her proposed private franchisee affiliation and purchase transaction within BAM’s established franchise agreement structure.” See id. ¶¶ 17, 20 (Ex. F). These sworn admissions confirm the individual Defendants’ authority over the conduct alleged here, and confirm that BAM knowingly approved and structured Plaintiffs’ acquisition of the very store Ms. Law had managed for BAM.

FAC ¶ L [ADDED]

L. The Fraud Scheme: BAM’s Breach-Engineering and Recapture Playbook

FAC ¶ 97 [ADDED]

97. On information and belief, the events described above were not the product of a franchise relationship that soured, but the execution of a recurring scheme that BAM has deployed against multiple franchisees (the “Fraud Scheme”). The Fraud Scheme proceeds in a repeated sequence: (a) induce the purchase with inflated gross-revenue representations and false affiliation claims; (b) target first-time franchise owners who invest personal savings and lack franchising experience; (c) withhold from the new franchisee the very operational assets and controls the purchase documents convey; (d) allow the withheld controls to generate inevitable payment and performance “defaults”; (e) lull the franchisee with accepted workouts and written retractions while quietly arranging a successor operator; (f) terminate by ambush, without notice or a genuine opportunity to cure, and seize the store extrajudicially; (g) keep the franchise fee, the purchase price, the inventory, consigned and customer goods, and the going-concern value, while assigning the seized assets a self-serving “paltry” value; and (h) rebrand or resell the location—often to insiders—and repeat the cycle with the next franchisee.

FAC ¶ 98 [ADDED]

98. Step one—the lure. BAM’s 2023 FDD Item 19 represented average annual gross revenue of \$508,002.62 per franchise location, with a range from \$182,359.52 to \$986,179.05. Those figures reflect gross revenue only; Item 19’s own fine print concedes that they “do not reflect any of the costs of sales, operating expenses or other costs or expenses that must be deducted from the gross sales revenue to obtain your net income or profit.” BAM presented those figures to Plaintiffs as indicative of profitability and business value, and did so principally in written materials—the FDD and a prospectus transmitted to Plaintiffs through BAM’s corporate Slack platform and the store email account—without disclosing the qualifications. Both channels were BAM’s own systems, and BAM revoked Plaintiffs’ access to each at the moment of the seizure, as alleged in ¶ 60, so the materials that induced the purchase are today in BAM’s exclusive possession. Coupled with the false representations that Bricks & Minifigs stores were “authorized LEGO resellers” and that the Salem store was a “turnkey” operation, the Item 19 figures were the bait. BAM continues to lead with headline revenue figures: its 2025 FDD Item 19 (FY2024 data, verified; excerpts attached as Ex. H) represents average franchisee revenue of \$538,225.84 across 89 reporting units (median \$489,628.04; highest \$1,412,455.39) and discloses average gross margins of approximately 56% to 65% by quartile—a systemwide profitability picture irreconcilable with what BAM’s franchisees, including Plaintiffs and Cooper, actually experienced after BAM’s interference.

FAC ¶ 99 [ADDED]

99. Step two—the target profile. On information and belief, BAM directs its franchise sales to prospective owners who have never owned a franchise, who invest personal and family savings, and who do not retain franchise counsel or financial advisors before signing—facts BAM learns through its own application and onboarding process. Plaintiffs fit that profile: they invested over \$200,000 of personal resources, had never before purchased a franchise, and relied on BAM’s representations rather than independent advisors. Christina Cooper—the Canby, Oregon franchisee whose parallel experience is described below—fit it more starkly still: a woman over 65, in poor health, who invested life savings exceeding \$120,000. The scheme depends on counterparties who cannot easily absorb the loss or finance the litigation needed to contest it.

FAC ¶ 100 [ADDED]

100. Step three—engineered dependence. Although the Business and Asset Purchase Agreement defined the conveyed “Assets” to include the store’s bank accounts, social media accounts, and the assignment of lease rights (BPA § 1.1), BAM never conveyed them. It retained the store’s bank account, kept the lease in its own name—as its Director of Operations admitted on the recorded November 14, 2024 call (“the lease is technically in our name still”)—and retained the point-of-sale system, email, and bookkeeping access it later revoked at will. As alleged in ¶ 125(d), BAM “routinely retained control of bank accounts and leases across its franchise system.” The retention was not sloppiness; the retained controls are the tripwires of the scheme.

FAC ¶ 101 [ADDED]

101. Step four—manufacturing the breach. The withheld controls did exactly what they were designed to do. The frozen bank account disrupted Plaintiffs’ ability to make and document payments; the lease held in BAM’s name generated “rent arrears” on an obligation BAM itself controlled; the withheld operational systems prevented the clean financial records BAM would later demand. Each purported “default” BAM cited in its November 14, 2024, termination letter traces to an asset or control BAM promised to convey and did not—defaults of BAM’s own making, as alleged in ¶¶ 4, 18, 40, and 44.

FAC ¶ 102 [ADDED]

102. Step five—the lull. While the engineered defaults accumulated, BAM accepted restructured payments, retracted claimed defaults in writing, and encouraged Plaintiffs to continue investing labor and inventory in the store—conduct that waived the claimed defaults and, more importantly, kept the store’s value growing for the harvest. BAM’s Director of Operations acknowledged as much on the recorded call: Plaintiffs “did the work, kept the store open.” The store’s monthly sales had risen from approximately \$10,000 when Ms. Law took over as its manager to approximately \$20,000 to \$25,000, and held at that level throughout Plaintiffs’ ownership, when BAM struck. Those figures—roughly half the average annual revenue BAM represented in Item 19—are recorded in the point-of-sale data and royalty ledgers that BAM seized and retains.

FAC ¶ 103 [ADDED]

103. Step six—the pre-arranged successor. The successor was in place before the “defaults” ripened. Baker Bricks, LLC was organized on May 2, 2024—more than six months before the termination—while BAM was still accepting Plaintiffs’ restructured payments. Defendant Best, acting as BAM’s contracted “inventory inspector,” was given access to the store and conducted an inventory: acquisition due diligence dressed as franchise compliance. Salem-Baker’s assumed-business-name registration

followed on November 15, 2024—the day after the seizure—and the Business Asset Purchase Agreement followed on March 27, 2025. No honest termination process produces a successor whose paperwork precedes the default notice.

FAC ¶ 104 [ADDED]

104. Step seven—the ambush. On November 14, 2024, BAM terminated and seized the store without prior notice or a genuine opportunity to cure, in a takeover its Director of Operations directed by telephone while conceding, when challenged, that BAM’s demand “sounds like a threat and I can [...] acknowledge you feeling that because in a way it is.” BAM’s asserted debt was a moving target—approximately \$97,393.70 in the termination letter, “about \$100,000” on the recorded call the same day, and later “exceeding \$175,000”—the arithmetic of pretext, not of an account stated.

FAC ¶ 105 [ADDED]

105. Step eight—the harvest. BAM kept everything: the \$25,000 initial franchise fee economics built into the purchase; the purchase price of not less than \$65,000 (plus interest on the \$45,000 note); Plaintiffs’ inventory and equipment worth more than \$100,000; consigned LEGO merchandise worth, on Plaintiffs’ own records, approximately \$50,000 to \$80,000 and on the consignor’s valuation considerably more; customers’ layaway goods; and the going-concern value of a store whose worth Plaintiffs conservatively estimate at approximately \$280,000. In its own verified pleading in the Schneider action, BAM admitted the taking while assigning all seized assets a “paltry” estimated value of approximately \$38,000—a self-serving write-down that converts a six-figure seizure into a purported deficiency. BAM then claimed liquidated damages under § 15.B while refusing to perform the § 15.E appraisal and fair-market-value purchase that the Franchise Agreement required.

FAC ¶ 106 [ADDED]

106. Step nine—rinse and repeat. BAM’s own Item 20 disclosures confirm the cycle. BAM’s Item 20 disclosures report a franchisor reacquisition of an Oregon outlet in fiscal year 2022 (2023 FDD, Ex. E), again in fiscal year 2023 (2026 FDD, Ex. I), and again in fiscal year 2025 (2026 FDD, Ex. I)—three franchisor reacquisitions in four disclosed years in a state where BAM reports only five to seven franchised outlets. Notably, BAM’s Item 20 disclosures for fiscal year 2024 report no Oregon termination and no Oregon reacquisition at all, even though BAM terminated Plaintiffs’ franchise and repossessed the Salem store on November 14, 2024. The Salem store itself churned through two ownership turnovers in approximately nineteen months. Reacquisition is not an incident of BAM’s business; it is a line of business—one whose unit economics improve each cycle as BAM raises its fees (initial franchise fee: \$35,000 in the 2023 FDD → \$40,000 in the 2026 FDD; transfer fee: \$15,000 → \$30,000 plus a new \$10,000 mandatory training fee).

FAC ¶ 107 [ADDED]

107. The Canby parallel—BAM’s own former store. The same playbook is the subject of pending litigation by another Oregon franchisee: Plastic Palette LLC and Christina Maria Cooper v. BAM Franchising, Inc. and John Does 1–3, Circuit Court of Oregon, Clackamas County, Case No. 24CV06902 (filings attached as Ex. G). The Canby store’s provenance is disclosed in BAM’s own 2026 FDD Item 1: “our former affiliate, Cerebral Plastics Inc., an Oregon corporation, operated a Bricks and Minifigs business in Canby, Oregon from 2010 to 2017. Our former affiliate transferred the franchise to a franchisee in 2017.” That 2017 transferee was Cooper’s Plastic Palette LLC—and per the Cooper complaint, the sale was induced by the representation that the store “had generated \$200,000 of profits per

year during the previous three years.” BAM’s affiliate sold the store on a profits representation; BAM then interfered with Cooper’s landlord and lease, attempted to force members of her LLC to surrender their interests for no consideration, blocked her sale, falsely accused her of breaches, and on October 30, 2023, took possession of all of the LLC’s assets—then refused to provide any inventory or valuation of what it took, precisely as it did to Plaintiffs a year later. Cooper pleads conversion of approximately \$200,000 of assets, financial abuse of a vulnerable person under ORS 124.100, and total damages of approximately \$1,450,000. Plaintiff Law has given testimony in the Cooper action concerning the approximate value of seized store inventory, based on photographs supplied by Cooper’s counsel. Sell (on a profits rep) → engineer failure → seize → resell: for the Canby location, BAM has now run the full cycle at least twice.

FAC ¶ 108 [ADDED]

108. Keizer and Springfield. As alleged in ¶ 84, consignor Bryan Mansell reported to LEGO’s chief executive “a pattern up here in Oregon of seizing stores to steal assets (Keizer and Canby locations) as well as a recent event involving over \$200k of Lego product being stolen and resold in Springfield Oregon.” On information and belief, each incident followed the same sequence alleged here: engineered or pretextual default, seizure without accounting, and recapture of assets at no cost to BAM.

FAC ¶ 109 [ADDED]

109. The economic motive. BAM’s audited consolidated financial statements reflect a stockholders’ deficit that has deepened in every disclosed year: \$(276,860) at December 31, 2023, \$(492,495) at December 31, 2024, and \$(621,091) at December 31, 2025, with net losses of \$(94,925), \$(215,635), and \$(66,914) in those years respectively. (Ex. I.) As alleged in ¶ 143, the system’s economics “depended materially on fees and assets recaptured from exiting franchisees.” A franchisor losing money on operations but harvesting six-figure asset packages from forced exits—while booking them at “paltry” self-assessed values and reselling the locations—has found its profit center in its own franchisees’ failures. That is the Fraud Scheme’s reason for being.

FAC ¶ 110 [ADDED]

110. Sciento from sequence. The timeline itself pleads intent: the successor entity was organized while BAM accepted Plaintiffs’ workout payments; the “inventory inspection” preceded the termination; the successor’s trade name was registered the day after the seizure; and the asset sale closed within months. Intent to terminate—and to keep and resell what Plaintiffs had built—was formed before any purported default matured, and the purported defaults were themselves the product of assets BAM withheld.

FAC ¶ 111 [ADDED]

111. Concealment. Nothing in BAM’s FDD disclosed: (a) BAM’s practice of retaining bank accounts, leases, and operational controls that its purchase documents convey; (b) that a material share of franchise exits are franchisor-forced and result in the franchisor recapturing the outlet and its assets; or (c) that BAM had pre-arranged successor operators for distressed locations while the incumbent franchisees were still performing workouts. Each omission was material to any reasonable prospective franchisee and rendered BAM’s affirmative representations misleading.

FAC ¶ 112 [ADDED]

112. Plaintiffs’ experience, Cooper’s experience, the Keizer and Springfield reports, BAM’s own Item 20 exit data, and BAM’s verified admissions in the Schneider action together establish a common

plan, design, and scheme—evidence of motive, intent, preparation, plan, knowledge, and absence of mistake—and support the scienter, malice, and pattern allegations underlying Counts 1, 2, 4, 5, 8, 11, 12, 13, and 14.

FAC ¶ 113 [ADDED]

113. Continuing concealment—the 2026 FDD. BAM issued its current Franchise Disclosure Document on April 8, 2026—twelve days after Plaintiffs filed their executed Complaint in this action (March 27, 2026), roughly two years into the pendency of the Cooper action, and while its own RICO suit was pending. Yet Item 3 of the 2026 FDD (Ex. I) (“Litigation”) discloses only a 2019 Assurance of Discontinuance with the Washington Attorney General concerning unlawful no-poach provisions, prefaced by the statement that “[o]ther than these actions, no litigation is required to be disclosed in this Item.” On information and belief, the omission of the pending Cooper action and this action—both civil actions alleging fraud and deceptive practices arising from the franchise relationship—violates the FTC Franchise Rule, 16 C.F.R. § 436.5(c), and continues, to this day, the concealment scheme alleged above: prospective franchisees reading BAM’s current FDD are not told that two Oregon franchisees whose stores BAM seized have sued it for fraud. The 2019 Washington AOD is itself prior regulatory history: BAM agreed to stop including and enforcing no-poach restraints after the State asserted they constituted a “contract, combination, or conspiracy in restraint of trade.”

FAC ¶ 114 [ADDED]

114. Insiders on both sides of the counter. BAM’s own disclosures state that its Chief Executive Officer Ammon McNeff and Chief Operations Officer Matthew McNeff have been co-owners of Kragle, LLC—a Bricks & Minifigs franchisee in Orem, Utah—since June 2017, and that BAM’s sole disclosed affiliate, Bricks by the Box, LLC (formed June 6, 2023), operates as a LEGO®-themed subscription reseller. BAM’s principals thus operate as franchisees within their own system and compete in the same resale market as their franchisees, giving them direct, personal economic interests in the disposition of seized franchise assets and territories.

FAC ¶ 115 [ADDED]

115. The pattern alleged in this subsection violates the Utah Pattern of Unlawful Activity Act, Utah Code Ann. § 76-10-1601 et seq., as alleged in the Thirteenth Cause of Action below. Plaintiffs reserve the right, upon further discovery into BAM’s franchisee files, exit records, and reacquisition transactions, to identify additional episodes of the same scheme.

FAC ¶ 116 [ADDED]

116. BAM’s June 4, 2026, press release confirms the scheme is ongoing. The release—issued while this action was pending—opens by describing BAM as “an authorized LEGO® reseller.” (Ex. J.) That is the same affiliation representation that LEGO disavowed in writing in February 2025 and that BAM’s own Franchise Disclosure Document disclaims. (See Exs. A, E.) BAM is still leading with the misrepresentation that induced Plaintiffs’ purchase.

FAC ¶ 117 [ADDED]

117. The same release renewed and escalated BAM’s false statements about Ms. Law, this time over the names and titles of BAM’s two most senior officers. It asserts that there “were three sets of books being managed by the previous owner Ms. Law/Gorman”; that Ms. Law kept a “hidden personal bookkeeping version” of the consignment records; that BAM’s point-of-sale data “shows more than \$52,000, and potentially more was sold from the collection during her tenure, which is significantly more

than was reported by Ms. Law/Gorman”—a figure BAM derives from records it seized and has never produced, and which Plaintiffs’ own consignment records contradict; that Ms. Law “entered directly into an unauthorized consignment agreement”; and that she “owed close to \$200,000 at time of planned abandonment/separation.” Defendant Ammon McNeff, quoted by name as CEO, promised Mr. Mansell compensation for “anything unaccounted for, including what Ms. Law/Gorman failed to compensate you for without your knowledge.” (Ex. J.)

FAC ¶ 118 [ADDED]

118. On information and belief, the June 4 release—which simultaneously blamed BAM’s own hand-picked successor operators for “gross negligence” and “operational gaps”—was calculated to shift responsibility for the consignment collection onto Ms. Law, to poison the public record while this action and the Cooper action are pending, and to drive a wedge between Plaintiffs and Mr. Mansell. It is the final step of the playbook: harvest the store, discard the successors, and rewrite the history.

[AMENDED]

H-M. Summary of BAM’s wrongful conduct

119. Defendant BAM engineered a scheme to take back a profitable franchise without paying for it. BAM’s fundamental failures in transferring the bank account and lease were not mere negligence—they were the mechanism by which BAM manufactured defaults it could later cite as grounds for termination. BAM retained control of the financial infrastructure of Plaintiffs’ business, ensured that payment failures would occur, concealed the resulting problems from Plaintiffs, and then weaponized those failures to justify an immediate takeover. This pattern—create the breach, conceal the breach, then terminate for the breach—is the hallmark of a franchisor acting in calculated bad faith.

120. When Plaintiffs made a preliminary inquiry about a possible sale, BAM seized the opportunity to swoop in and oust Plaintiffs under false pretenses. BAM’s own correspondence shows it never intended to pay anything for the business it seized, instead demanding that Plaintiffs pay BAM or walk away with nothing.

121. In executing this plan, BAM breached numerous provisions of the Franchise Agreement and violated basic duties of fair dealing. It also committed clear-cut torts: conversion of personal property and defamation of Plaintiffs’ character.

122. The evidence shows BAM acted willfully, with malice and oppressive bad faith. Such conduct justifies an award of punitive damages in addition to full compensatory damages.

[AMENDED]

I-N. Plaintiffs’ damages

Orig. ¶ 81 → FAC ¶ 123 [AMENDED]

123. Plaintiffs have suffered extensive damages as a result of Defendant’s wrongful conduct. The categories of harm include: (a) lost franchise investment and business value—the Salem store was a going concern worth multiples of six figures, and BAM’s own Franchise Disclosure Document states: “The total investment necessary to begin operation of a Bricks & Minifigs™ franchised business is \$120,120 to \$282,575” (See Ex. E, FDD); (b) converted inventory and equipment exceeding \$100,000 in value, for which Plaintiffs received nothing; (c) exposure to liability for third-party consignment goods seized by

BAM, the remaining value of which was approximately ~~\$100,000-\$50,000~~ to ~~\$125,000; \$80,000 on~~ Plaintiffs' own consignment records and, on the consignor's valuation, considerably more; (d) lost income and profits from the ongoing business; (e) out-of-pocket expenses including legal fees and international travel for dispute resolution; (f) severe reputational damage from BAM's false accusations of theft, which have resulted in criminal complaints being pursued against Plaintiffs and ongoing public defamation through online reviews and social media; (g) significant emotional distress from being forcibly removed from their business under threat; (h) loss of Ms. Law's subsequent employment opportunities due to the reputational harm and the effective erasure of her professional history as a franchise operator; and (i) the forced abandonment of Plaintiffs' international relocation plans, which were financially viable only with the franchise income that BAM destroyed. These damages will be further substantiated at trial.

VI. CLAIMS FOR RELIEF

FIRST CAUSE OF ACTION

Fraud in the Inducement

124. Plaintiffs incorporate all preceding paragraphs.

A. Pre-contractual representations of presently existing fact

125. Before Plaintiffs entered into the Franchise Agreement, BAM made the following material representations of presently existing fact—each concerning the state of the world as it existed at the time of contracting, not promises of future performance:

BAM's Present Intent. BAM represented that it was entering into the Franchise Agreement in good faith, with the present intention of maintaining a mutually beneficial franchise relationship. A false statement of present intent is a misrepresentation of a presently existing fact, not a mere promise of future performance. BAM's lack of intent to perform is evidenced by multiple facts known to BAM at the time of contracting: BAM's own FDD simultaneously disclaimed the very LEGO authorization that BAM was actively marketing to prospective franchisees including Plaintiffs—demonstrating that BAM knew its representations were false at the moment it made them. (See Ex. E.) On information and belief, BAM had also engaged in a pattern of seizing Oregon franchise locations prior to Plaintiffs' purchase, as independently corroborated by third-party reports referenced in Exhibit A. These facts demonstrate that BAM did not intend to honor the franchise relationship when it induced Plaintiffs to sign.

Financial Performance. In BAM's 2023 Franchise Disclosure Document ("FDD"), Item 19 represented that the average annual revenue for Bricks & Minifigs franchise locations was \$508,002.62, with a range from \$182,359.52 to \$986,179.05. (See Ex. E.) These financial performance representations were made to induce prospective franchisees, including Plaintiffs, to invest in the franchise system. Notably, the FDD's own Item 19 disclosure states that these figures "do not reflect any of the costs of sales, operating expenses or other costs or expenses that must be deducted from the gross sales revenue to obtain your net income or profit." BAM's representatives did not disclose these material qualifications during the oral sales process, presenting the revenue figures without context as to their relationship to actual profitability.

LEGO Authorization. BAM's website and marketing materials prominently represented that Bricks & Minifigs stores are "authorized LEGO resellers." During the franchise recruitment and sales process in late 2022 and early 2023, BAM's representatives orally reinforced this representation. While Ms. Law was employed as the manager of the Salem store, BAM's Treasurer, Matthew McNeff, encouraged her to purchase the franchise. During in-person and telephone communications at the Salem store and via BAM's corporate Slack platform, McNeff and other BAM representatives told Plaintiffs that a core reason to purchase a Bricks & Minifigs franchise was that BAM had "a licensing agreement through LEGO" that allowed franchisees to use the official LEGO trademark—a representation that was material to Plaintiffs' decision to invest. These oral representations were consistent with and reinforced BAM's website marketing, which prominently described Bricks & Minifigs stores as "authorized LEGO resellers." This was a representation of a presently existing third-party commercial relationship between BAM and The LEGO Group. This representation is false—LEGO has confirmed in writing that no such authorization or affiliation exists. BAM's own Franchise Disclosure Document likewise states that LEGO "does not sponsor, authorize, or endorse" the Bricks & Minifigs franchise. LEGO confirmed this directly: on February 28, 2025, in response to a complaint submitted directly to LEGO's CEO, a LEGO Customer Service Supervisor wrote to the complaint's author that "Bricks and Minifigs isn't affiliated with the LEGO Group in any ways, which means we aren't able to dictate their action nor have we any control over what they have or will do." That correspondence was then provided to Plaintiffs and is attached hereto as Exhibit A.

¶ d [AMENDED]

Nature of the Franchise Opportunity. BAM represented that the Salem franchise was a "turnkey" business that would provide Plaintiffs with complete operational control. The Business and Asset Purchase Agreement (Section 1.1) explicitly defined the "Assets" being sold to include "bank accounts, social media account(s) and the assignment of lease rights." Section 2.2 made the landlord's consent to the lease assignment a "condition precedent" to closing. The fraud is not that BAM failed to perform these contractual obligations—that is the breach of contract claim. The fraud is that BAM represented, before the contract existed, that the franchise was a fully operational business ready for immediate owner-operation, when BAM knew at the time of contracting that it routinely retained control of bank accounts and leases across its franchise system, rendering the "turnkey" representation false when made. (See Ex. C, §§ 1.1, 2.2.)

FAC ¶ e [ADDED]

Concealment of the Recapture Practice. BAM concealed that it routinely withheld from franchisees the operational assets its purchase documents conveyed; that a material share of system exits were franchisor-forced and resulted in BAM recapturing outlets and assets; and that BAM arranged successor operators for locations while incumbent franchisees remained in good-faith workouts—material omissions that rendered its affirmative representations misleading, as alleged in ¶¶ 97 through 112.

B. Falsity

126. Each of the foregoing representations was false. BAM did not intend to enter into a good-faith franchise relationship. BAM did not intend to relinquish operational control. BAM's marketing claim of

LEGO authorization was contradicted by its own FDD (See Ex. E) and has now been definitively refuted by LEGO itself (See Ex. A). BAM did not deliver the “turnkey” operation it sold—it retained control of the bank account and lease, the two most critical operational elements.

C. Scienter

127. BAM knew these representations were false when it made them, or made them with reckless disregard for their truth.

Orig. ¶ 86 → FAC ¶ 128 **[AMENDED]**

128. BAM’s knowledge of falsity is established by: (a) BAM’s own FDD disclaimed the LEGO authorization that BAM simultaneously advertised on its website (See Ex. E.); (b) BAM systematically failed to transfer the bank account and lease and then used those failures as grounds for termination; (c) upon learning that Plaintiffs were considering relocating, BAM seized the franchise within days and immediately resold it to connected operators; (d) during the dispossession, BAM’s agent Kai McAllister ~~explicitly threatened to “make [Plaintiffs’] lives shit” if they resisted—revealing~~ acknowledged on tape that BAM’s take-it-or-leave-it demand “sounds like a threat” and that “in a way it is”—revealing BAM’s actual adversarial disposition toward its franchisees; and (e) in post-termination correspondence, BAM advanced the position that Plaintiffs “didn’t own the store”—an argument that only makes sense if BAM never considered the franchise transfer to have been completed in good faith.

D. Intent to induce reliance

Orig. ¶ 87 → FAC ¶ 129 **[AMENDED]**

129. BAM made these representations for the purpose of inducing Plaintiffs to enter into the Franchise Agreement and to pay ~~\$65,000~~ the purchase price for the franchise (See Ex. C, §§ 2.1, 3). ~~BAM’s representatives orally reinforced~~ BAM published the FDD financial performance representations (See Ex. ~~E~~); ~~E) and transmitted supporting materials to Plaintiffs through its own systems, and BAM’s representatives orally reinforced~~ the “authorized LEGO reseller” ~~marketing~~ marketing and the representations of good-faith intent during the franchise sales process in late 2022 and early 2023.

130. These representations were designed to persuade prospective franchisees that the Bricks & Minifigs system was a legitimate, profitable investment backed by a reputable franchisor.

131. BAM knew that Plaintiffs would not have agreed to purchase the franchise had they known that BAM did not intend to transfer operational control, did not have LEGO authorization, and did not intend to honor a good-faith franchise relationship.

E. Reasonable reliance

132. Plaintiffs reasonably relied on BAM’s representations. Plaintiffs reviewed the FDD before signing the Franchise Agreement.

133. But the LEGO disclaimer in the FDD (See Ex. E) appeared as trademark attribution language in the disclosure document that was contradicted by BAM’s simultaneous and more prominent marketing as an “authorized LEGO reseller” on its website and in oral representations.

134. BAM’s principals orally represented during the franchise sales process that Bricks & Minifigs stores were authorized LEGO resellers, consistent with BAM’s website marketing.

135. Plaintiffs reasonably credited these consistent oral and written representations over disclaimer language that was directly contradicted by BAM's own website marketing and the oral representations of BAM's principals.

136. Plaintiffs did not fully discover the falsity of BAM's LEGO authorization claims until approximately mid-2025, when they gained a full understanding that BAM possessed no license, authorization, or legal right whatsoever to market itself or its franchisees as authorized LEGO resellers. (See Ex. A).

137. The FDD is a regulated disclosure document required by the FTC Franchise Rule (See Ex. E), and franchisees are entitled to rely on the substance of a franchisor's representations—a franchisor cannot immunize itself from fraud by including a standard trademark attribution footer in its disclosure document while simultaneously and more prominently marketing the very authorization it disclaims on its website, in oral sales presentations by its corporate officers, and through its Slack communications platform.

F. Inducement and distinct harm

138. The harm from BAM's fraud is fundamentally distinct from the harm from BAM's breach of contract. The fraud harm is that Plaintiffs were induced to enter the contract at all—had they known the truth, they never would have signed the Franchise Agreement or invested any funds. The contract harm is that after signing, BAM failed to perform specific contractual duties. The fraud damages include the entire purchase price and all reliance expenditures; the contract damages are the value of the performance BAM withheld.

G. Independence from contract—economic loss rule

139. This fraud claim is analytically distinct from Plaintiffs' breach of contract claims. The fraudulent representations and the contractual duties of performance are different acts directed at different subjects. The fraud is based on what BAM said before the contract existed: BAM represented that it presently intended to honor the franchise relationship (present state of mind); BAM published financial performance data in the FDD (See Ex. E) (historical revenue); BAM marketed itself as an "authorized LEGO reseller" (existing third-party relationship).

140. None of these representations is a contractual duty of performance. There is no term in the Franchise Agreement that says, "BAM shall intend to act in good faith," "BAM warrants that franchise revenue will average \$508,000," or "BAM warrants that it holds a LEGO licensing agreement."

141. Because the fraud claim is not a mere duplication of the breach of contract claim, the economic loss rule does not bar it.

FAC ¶ 142 **[ADDED]**

142. Defendant Matthew McNeff personally made the representation that Bricks & Minifigs enjoyed an authorized relationship with the LEGO Group, knowing it to be false. As the officer who personally made that misrepresentation, Matthew McNeff is individually liable for his own fraud, irrespective of his role as an agent of BAM.

FAC ¶ 143 **[ADDED]**

143. On information and belief, at the time BAM and Matthew McNeff induced Plaintiffs' investment, Defendants did not intend that Plaintiffs would enjoy the long-term benefits of the franchise.

The system’s economics, as reflected in BAM’s own subsequent disclosures and in the pre-arranged replacement structure described above, depended materially on fees and assets recaptured from exiting franchisees. The recapture-and-resale cycle described in ¶¶ 105 through 109 was a profit center: BAM seized assets at self-assessed “paltry” values and refranchised or resold the locations, monetizing its franchisees’ forced exits.

144. Plaintiffs seek compensatory damages measured by the benefit of the bargain or out-of-pocket loss, rescission or reformation of the contract, punitive damages, and all other appropriate relief.

SECOND CAUSE OF ACTION

Negligent Misrepresentation

145. Plaintiffs incorporate all preceding paragraphs.

146. As a franchisor providing regulated FDD disclosures to a prospective franchisee and as a contracting party that volunteered information about the franchise opportunity, BAM owed Plaintiffs a duty of care in making representations about the franchise. A party who volunteers information in connection with a business transaction has a duty to speak the whole truth and not to create a false impression through selective or incomplete disclosure.

147. BAM breached this duty by making careless or negligent representations of material fact, including: (a) representing in the FDD that franchise locations generated average annual revenue of \$508,002.62 without adequately disclosing the risks, costs, and operational barriers that would prevent Plaintiffs from realizing that revenue; (b) marketing Bricks & Minifigs stores as “authorized LEGO resellers” on its website and through oral representations by BAM’s principals during the sales process, while its own FDD contained a trademark attribution disclaimer negating any LEGO authorization (See Ex. E), as confirmed by LEGO’s own written denial of any affiliation (See Ex. A)—a disclosure structure that obscured rather than communicated the truth; (c) representing the franchise as a “turnkey” operation while failing to disclose that BAM routinely retained control of critical operational infrastructure including bank accounts and leases; and (d) creating a misleading impression about the security and value of the franchise investment through selective partial disclosures that omitted material facts about BAM’s actual practices and intentions.

148. Even if BAM did not act with the scienter required for intentional fraud, BAM was at minimum careless or negligent in ascertaining whether its representations were true before making them. BAM either knew or should have known that its LEGO authorization marketing was false, that its representation of a “turnkey” operation was misleading, and that its failure to disclose its practice of retaining operational control created a false impression.

149. Plaintiffs reasonably relied on BAM’s negligent representations in deciding to enter into the Franchise Agreement and to invest \$65,000 plus substantial additional funds and personal effort. BAM’s principals orally reinforced the written and online marketing representations during the sales process, and Plaintiffs reasonably credited the consistent message from multiple sources. Plaintiffs did not discover the full extent of BAM’s misrepresentations—particularly the complete absence of any LEGO authorization or licensing—until approximately mid-2025. As a direct and proximate result of their reliance, Plaintiffs

have suffered damages including the loss of their entire franchise investment, the value of seized assets, lost profits, and other consequential damages.

150. This claim arises from BAM's independent duty of care in making representations—a duty imposed by law irrespective of any contract—and is not duplicative of Plaintiffs' breach of contract claims. The economic loss rule does not bar negligent misrepresentation claims based on an independent duty of care.

THIRD CAUSE OF ACTION

Breach of Contract

151. Plaintiffs incorporate all preceding paragraphs.

152. A valid Franchise Agreement was executed with an effective date of February 3, 2023, between BAM and BAMF Salem 1, LLC (See Ex. B), with Ms. Law and Mr. Gorman as the owners/operators (See Ex. C). Plaintiffs duly performed all contract conditions required of them, except to the extent performance was waived or excused by BAM's prior breaches.

153. Defendant BAM materially breached the Franchise Agreement and associated obligations in multiple ways, including:

Failure to Transfer Bank Account: BAM was obligated to turn over control of the Salem store's business bank account upon the sale (See Ex. C, § 1.1). BAM failed to do so, causing the account to be frozen and preventing royalty and note payments from being processed. This failure was the first material breach of the Franchise Agreement. A party that is itself in breach cannot terminate the other party for nonperformance caused by that very breach.

Failure to Assign Lease: BAM breached its obligation to assign the store premises to Plaintiffs' LLC (See Ex. C, §§ 1.1, 2.2). By retaining the lease in its own name, BAM ensured that rent payment rejection notices went to BAM rather than Plaintiffs, and BAM failed to inform Plaintiffs of these rejections. Plaintiffs could not pay rent through a bank account they could not access, for a lease they did not hold.

Improper Termination: BAM's termination on November 14, 2024 (See Ex. D) violated the contract's requirements. The alleged grounds were not valid—Plaintiffs were not in material default. Even if there had been a default, BAM failed to provide notice or opportunity to cure as required (See Ex. B, § 14.B).

Failure to Pay Fair Market Value: Section 15.E required BAM to offer fair market value for the franchise assets if it wished to take them (See Ex. B, § 15.E). BAM seized all assets without payment and failed to conduct the promised appraisal or purchase.

Failure to Initiate Appraisal and Provide Accounting: Having made a written election in its termination letter to exercise its option under Section 15.E—including initiating the Appraisal Notice process and purchasing franchise assets at fair market value (See Ex. B)—BAM then failed to deliver any Appraisal Notice, conduct any appraisal, or provide any accounting of seized assets. More than a year after termination, no inventory or accounting has ever been provided.

Revocation of Electronic Access and Destruction of Business Records: Upon termination, BAM revoked Plaintiffs’ access to all electronic business systems—including email, Slack, inventory spreadsheets, and accounting software—destroying Plaintiffs’ ability to access their own business records. BAM has since selectively cited Slack messages out of context while refusing to provide Plaintiffs with complete copies.

Failure to Cancel or Return Promissory Note: Despite seizing all franchise assets in purported satisfaction of amounts owed, BAM has never cancelled, returned, or discharged the promissory note (See Ex. C).

Failure to Terminate Former Employees: BAM was obligated to terminate certain employees of the prior franchise operation as part of the transition to Plaintiffs’ ownership. BAM failed to do so, leaving Plaintiffs to manage personnel issues that were BAM’s contractual responsibility.

Failure to Account for Gift Card Sales: BAM failed to account for gift card sales and the associated liabilities, leaving Plaintiffs exposed to redemption obligations without corresponding revenue.

Failure to Transfer Point-of-sale System: BAM failed to properly transfer the point-of-sale system to BAMF Salem 1, LLC, further impeding Plaintiffs’ ability to independently operate the franchise as contemplated by the parties’ agreements.

154. **Resulting Damages:** As a direct result of BAM’s breaches, Plaintiffs have suffered substantial damages including loss of their entire franchise investment and business, loss of all franchise assets, exposure to liabilities from the consignment inventory owner, lost profits, and costs and attorneys’ fees.

FOURTH CAUSE OF ACTION

Breach of the Implied Covenant of Good Faith and Fair Dealing

155. Plaintiffs incorporate all preceding paragraphs.

156. Every contract in Utah includes an implied covenant of good faith and fair dealing. This covenant is implied in law and cannot be altered or waived by either party. The implied covenant has separate theoretical underpinnings from the express contractual obligations and gives rise to independent recoveries. Plaintiffs plead this claim as a standalone cause of action, independent of and in addition to their breach of contract claim.

157. The implied covenant prohibits a party from intentionally or purposefully doing anything that will destroy or injure the other party’s right to receive the fruits of the contract. BAM violated this covenant through a systematic course of bad-faith conduct designed to deprive Plaintiffs of the benefits of the Franchise Agreement.

Orig. ¶ 114 → FAC ¶ 158 **[AMENDED]**

158. BAM’s bad-faith conduct includes: (a) setting Plaintiffs up to fail by not transferring essential accounts (See Ex. C, §§ 1.1, 2.2), then citing those failures as grounds for termination; (b) sudden termination without notice or discussion after indicating willingness to discuss a sale; (c) dispatching an agent to seize the store before even sending the termination letter (See Ex. D); (d) coercive settlement tactics offering to waive debts only if Plaintiffs forfeited all assets and claims (See Ex. D); (e) threats and dishonest dealings, including threatening police involvement and ~~promising to “make [their] lives shit”;~~

pressing a non-negotiable demand that BAM’s own Director of Operations conceded “sounds like a threat”; (f) revoking all electronic access to business records and then selectively citing cherry-picked Slack messages out of context; (g) immediately transferring the franchise to connected operators without providing the contractually required inventory or fair-market-value offer; (h) directing those new operators to make false statements blaming Plaintiffs for the loss of consigned inventory; and (i) advancing the legally untenable position that Plaintiffs “didn’t own the store”—an argument premised on BAM’s own failure to complete the transfer of operational control. BAM’s bad faith conduct further includes (j) engineering the conditions of Plaintiffs’ purported default by withholding the bank account, lease assignment, and operational systems whose conveyance the parties’ agreements promised, and then invoking the resulting defaults as grounds for termination, as alleged in ¶¶ 100 through 102.

159. BAM’s breach of the implied covenant is an independent contractual wrong.

160. Plaintiffs do not seek tort remedies or punitive damages under this claim; the implied covenant claim seeks contract damages for the destruction of benefits that the express terms of the Franchise Agreement entitled Plaintiffs to receive but that BAM’s bad-faith conduct prevented Plaintiffs from realizing.

161. The implied covenant protects Plaintiffs’ reasonable expectations in receiving the benefits of the Franchise Agreement—expectations that BAM deliberately and systematically frustrated. Plaintiffs seek all losses attributable to BAM’s bad faith actions, including consequential damages.

FIFTH CAUSE OF ACTION

Conversion

162. Plaintiffs incorporate all preceding paragraphs.

163. Before November 14, 2024, BAMF Salem 1, LLC and/or Ms. Law and Mr. Gorman personally owned personal property comprising the Salem store’s business assets, including all inventory of LEGO products and merchandise, store fixtures and furniture, computer systems, cash on hand, and store equipment.

164. Plaintiffs also had lawful possession and physical custody of certain high-value LEGO sets on consignment from a third-party collector, Bryan Mansell, under a written consignment arrangement.

Orig. ¶ 121 → FAC ¶ 165 **[AMENDED]**

165. As consignees and bailees of the consigned goods, Plaintiffs held a possessory interest in that property and ~~a~~ the right to immediate possession sufficient to maintain a conversion claim. BAM’s seizure of the consigned goods has directly exposed Plaintiffs to threatened legal action by Mansell for the loss of his collection, compounding Plaintiffs’ damages.

166. On November 14, 2024, and thereafter, Defendant BAM, acting through its agents, intentionally took dominion and control over all this property (See Ex. D). BAM physically secured the property by changing locks, denied Plaintiffs access, and has retained it continuously, refusing to return it or compensate Plaintiffs for it.

167. Even if BAM had a contractual right to terminate the franchise, it had no right to seize ownership of the franchisee’s personal property without paying for it. As a secured creditor under the

Security Agreement, BAM's remedies upon default were limited to commercially reasonable disposition under UCC Article 9—not unilateral confiscation without notice, valuation, or accounting.

168. As to the consignment goods owned by Mr. Mansell, in which BAM had no security interest whatsoever, BAM's seizure constitutes conversion.

169. As to Plaintiffs' own inventory and equipment, even if BAM's security interest entitled it to repossess collateral upon default, BAM was required to dispose of the collateral in a commercially reasonable manner under Utah Code Ann. § 70A-9a-610, provide reasonable notice under § 70A-9a-611, and account for any surplus under § 70A-9a-615.

170. BAM did none of these things—it seized all property without notice, provided no accounting, conducted no commercially reasonable sale, and remitted no surplus.

171. BAM conducted no commercially reasonable sale, gave no notice, and provided no accounting—giving rise to a claim for statutory damages under Utah Code Ann. § 70A-9a-625.

FAC ¶ 172 [ADDED]

172. Defendants Baker Bricks, LLC, Brandon Best, and Joshua Johnson also exercised wrongful dominion and control over Plaintiffs' and the third parties' property. From the night of the seizure forward, Best secured Plaintiffs' store and inventoried its contents, and Baker Bricks, Best, and Johnson thereafter took possession of, operated upon, and sold that property—including the consigned and layaway goods—with knowledge, or in conscious disregard, of Plaintiffs' and the consignors' superior right to it. Having been told of the consignor's claim within days of the seizure, they are liable as direct converters, and not merely as downstream purchasers.

Orig. ¶ 128 → FAC ¶ 173 [AMENDED]

173. The value of all property seized exceeds \$100,000 for inventory and equipment alone. Additionally, the consigned ~~collection~~-collection, worth not less than approximately ~~\$100,000~~ ~~\$50,000~~ to ~~\$125,000~~ ~~\$80,000 on Plaintiffs' own consignment records~~, was converted from Plaintiffs' possession. Plaintiffs seek restitution, consequential damages, prejudgment interest, and punitive damages.

SIXTH CAUSE OF ACTION

[ADDED]

Aiding and Abetting Conversion

FAC ¶ 174 [ADDED]

174. Plaintiffs incorporate all preceding paragraphs.

FAC ¶ 175 [ADDED]

175. This claim is asserted against Defendants Baker Bricks, LLC, Brandon Best, and Joshua Johnson.

FAC ¶ 176 [ADDED]

176. As alleged above, BAM converted Plaintiffs' personal property and the third-party consigned and layaway goods in Plaintiffs' lawful possession by seizing them without authority, valuation, or accounting.

FAC ¶ 177 [ADDED]

177. Defendants Best, Johnson, and Baker Bricks knew of BAM’s conversion and provided knowing and substantial assistance to it. Best secured Plaintiffs’ store and inventoried its contents for BAM on the night of the seizure; Best, Johnson, and Baker Bricks then took possession of the seized property, operated the store using it, and sold it—including property they had been told belonged to a third-party consignor.

FAC ¶ 178 [ADDED]

178. By securing, inventorying, accepting, operating upon, and monetizing the converted property with knowledge of BAM’s conversion, these Defendants substantially assisted and encouraged the conversion and are jointly and severally liable for the resulting harm.

FAC ¶ 179 [ADDED]

179. Plaintiffs seek restitution, consequential damages, prejudgment interest, and punitive damages.
[ADDED]

SEVENTH CAUSE OF ACTION

[ADDED]

Violation of the Utah Uniform Commercial Code, Article 9 (Surplus Damages and Elimination of Deficiency)

FAC ¶ 180 [ADDED]

180. Plaintiffs incorporate all preceding paragraphs.

FAC ¶ 181 [ADDED]

181. This claim is asserted against Defendant BAM Franchising, Inc.

FAC ¶ 182 [ADDED]

182. At the closing of the franchise purchase, Plaintiffs granted BAM a security interest in the Salem store’s inventory, equipment, accounts, and other personal property under a written Security Agreement. BAM has admitted that it held that security interest in “all accounts, chattel paper, general intangibles, inventory, and equipment” of Plaintiffs. (See Ex. C; BAM Franchising, Inc. v. Schneider, No. 260402353 (4th Dist. Ct., Utah County), Verified Compl. ¶ 22 (Ex. F).)

FAC ¶ 183 [ADDED]

183. Upon the payment default BAM claimed, BAM’s rights and remedies in that collateral were governed exclusively by Article 9 of the Utah Uniform Commercial Code, Utah Code Ann. § 70A-9a-601 et seq. Before disposing of the collateral, BAM was required to: (a) dispose of it in a commercially reasonable manner, Utah Code Ann. § 70A-9a-610; (b) send Plaintiffs a reasonable, authenticated notification of the disposition, Utah Code Ann. §§ 70A-9a-611, 70A-9a-613, and 70A-9a-614; and (c) apply the proceeds and account to Plaintiffs for any surplus, Utah Code Ann. § 70A-9a-615.

FAC ¶ 184 [ADDED]

184. BAM did none of these things. BAM has admitted that it “exercised its priority rights to the collateral in the Security Agreement,” repossessed the store and took “any and all fixtures, inventory and other assets,” and then unilaterally “credited an estimated \$38,000 paltry value thereof as an offset” to its claimed debt. (See id. ¶ 27.) BAM conducted no public or private sale, gave Plaintiffs no notice of any disposition, and provided no accounting of the collateral or its value.

FAC ¶ 185 [ADDED]

185. BAM then transferred the seized collateral to its installed replacement operator rather than disposing of it on the open market. By a Business and Asset Purchase Agreement dated March 27, 2025, BAM transferred the store and its assets to Baker Bricks—the replacement entity formed by Best and Johnson, whose principal Best had served as BAM’s own inventory inspector at the seizure. (See id. ¶¶ 41, 46.) To the extent the transferee is the secured party or a person related to it, the surplus or deficiency must be calculated, under Utah Code Ann. § 70A-9a-615(6), as if the disposition had been made to an unrelated person at a commercially reasonable price. In all events, a transfer of the collateral to BAM’s own replacement operator at a value BAM assigned to itself was not a commercially reasonable disposition.

FAC ¶ 186 [ADDED]

186. Plaintiffs gave no effective waiver of these protections. Under Utah Code Ann. § 70A-9a-624, a debtor may waive notification of disposition only by an agreement entered into after default; any pre-default waiver in the Security Agreement is ineffective, and the requirement of a commercially reasonable disposition cannot be waived.

FAC ¶ 187 [ADDED]

187. Because BAM did not dispose of the collateral in compliance with Article 9, BAM bears the burden of proving that its enforcement and disposition were commercially reasonable. Utah Code Ann. § 70A-9a-626. Unless BAM carries that burden, the proceeds of the disposition are presumed equal to the secured obligation, expenses, and attorney’s fees—eliminating any deficiency BAM claims against Plaintiffs, including the approximately \$175,000 BAM asserts Plaintiffs owe.

FAC ¶ 188 [ADDED]

188. As a direct and proximate result of BAM’s noncompliance, Plaintiffs have been damaged. Plaintiffs are entitled to recover the surplus they would have received had the collateral been disposed of in a commercially reasonable manner—the amount by which the commercially reasonable value of the seized inventory, equipment, and other property exceeded BAM’s secured obligation—together with damages for BAM’s failure to comply under Utah Code Ann. § 70A-9a-625(2), and the elimination of BAM’s claimed deficiency under Utah Code Ann. §§ 70A-9a-625(4) and 70A-9a-626.

FAC ¶ 189 [ADDED]

189. Plaintiffs seek surplus damages, statutory damages, a determination that BAM’s claimed deficiency is eliminated, prejudgment interest, and attorneys’ fees and costs as allowed by law.

[ADDED]

EIGHTH CAUSE OF ACTION

Tortious Interference with Economic Relations

190. Plaintiffs incorporate all preceding paragraphs.

191. Plaintiffs had a business relationship with a local collector who entrusted valuable LEGO sets to the Salem store on consignment (See Ex. A). BAM was aware of this relationship. After BAM took control, BAM wrongfully interfered by taking possession of the collector’s sets (See Ex. A) and then falsely telling the collector that Ms. Law had removed or taken those sets. BAM’s interference was intentional and improper, damaging Plaintiffs’ relationship with the collector and exposing them to legal risk.

192. BAM also interfered with Plaintiffs’ prospective economic relations with the Salem store’s established customer base. Over nearly two years of operation, Plaintiffs had developed ongoing commercial relationships with repeat customers, including collectors, families, and community members who regularly patronized the store. BAM’s wrongful termination and immediate transfer of the franchise to new operators connected to the Eugene, Oregon location destroyed these prospective economic relationships. BAM then configured the Salem store’s website to redirect customers to the Eugene franchise’s online sales platform—affirmatively diverting the customer base and goodwill that Plaintiffs had built to BAM’s preferred operators. BAM’s improper means included the wrongful termination itself, the seizure of all business assets and records, the revocation of Plaintiffs’ access to customer communications platforms, and the defamatory statements that destroyed Plaintiffs’ reputation in the community they had served.

193. Plaintiffs seek recovery of these losses and punitive damages for BAM’s intentional and malicious interference.

[AMENDED]

~~SEVENTH~~ NINTH CAUSE OF ACTION

Defamation (Libel/Slander)

194. Plaintiffs incorporate all preceding paragraphs.

Orig. ¶ 134 → FAC ¶ 195 [AMENDED]

195. In the aftermath of the franchise termination, and continuing through at least June 4, 2026, BAM’s agents and the new franchise operators published false statements of fact about Plaintiffs Chrystal Law and Benjamin Gorman to multiple third parties on multiple occasions.

196. These statements were directed at and known to refer to Ms. Law and Mr. Gorman.

197. The new franchise operator, Brandon, told members of the local business community that Mr. Gorman “stole all the inventory from the store”; BAM’s counsel communicated to a YouTube media program that “the previous manager”—a description that could only refer to Ms. Law and Mr. Gorman, as the only prior operators of the Salem store—was responsible for missing consignment property.

198. BAM told the consignment collection owner, Bryan Mansell, that Mr. Gorman and Ms. Law had taken his property, exposing both Plaintiffs to potential third-party claims.

Orig. ¶ 138 → FAC ¶ 199 [AMENDED]

199. The specific false statements include: (a) telling Mansell, on or about November 2024, that Ms. Law “took the sets” and “stole all ~~the inventory~~”; the inventory”; (b) stating on video that BAM’s corporate office in Utah directed these accusations; (c) publicly responding to Google reviews and social media posts by accusing Ms. Law of stealing inventory; and (d) communicating BAM’s false narrative to law enforcement in Keizer, Oregon.

FAC ¶ 200 [ADDED]

200. BAM’s defamatory campaign did not stop when this action was filed. On June 4, 2026, BAM published a nationwide press release through a commercial newswire (Ex. J) stating, among other things: (a) that there “were three sets of books being managed by the previous owner Ms. Law/Gorman”; (b) that Ms. Law kept a “hidden personal bookkeeping version” of the consignment records; (c) that BAM’s

point-of-sale data “shows more than \$52,000, and potentially more was sold from the collection during her tenure, which is significantly more than was reported by Ms. Law/Gorman”; (d) that Mr. Mansell would be compensated for “anything unaccounted for, including what Ms. Law/Gorman failed to compensate you for without your knowledge”—a statement made by Defendant Ammon McNeff over his own name and title; (e) that Ms. Law “entered directly into an unauthorized consignment agreement” with Mr. Mansell; and (f) that Ms. Law “owed close to \$200,000 at time of planned abandonment/separation.” Each statement imputes dishonesty, concealment, or theft in Ms. Law’s trade and business. Each is false or was made with reckless disregard of the truth—including because Defendants’ own verified pleading admits that consigned sets bearing Ms. Law’s identification stickers remained in the store, in Defendants’ possession and control, after the seizure. (See ¶ 94; Ex. F ¶ 82.) The “three sets of books” to which the release refers were not concealed parallel records but three successive versions of a single consignment tracking spreadsheet: an initial draft that Ms. Law abandoned as unworkable, the working spreadsheet that replaced it, and a duplicate copy she provided to Mr. Mansell himself, which by its nature did not reflect consignment sales postdating the copy. Ms. Law furnished her records to Mr. Mansell and paid him by check monthly; the only party withholding consignment records is BAM, which seized the store’s point-of-sale system and has refused to produce its data.

201. These statements were false. BAM itself seized the sets and has never asked Ms. Law for them. The clear implication is that Ms. Law engaged in theft or dishonesty, which constitutes defamation per se as it imputes criminal conduct and impugns her integrity in business.

202. BAM knew these statements were false or acted with reckless disregard for the truth. Plaintiffs seek general damages, punitive damages, a retraction, and injunctive relief.

FAC ¶ 203 [ADDED]

203. This cause of action is asserted against Defendant BAM and, as to the June 4, 2026, statements each made over his own name and title, against Defendants Ammon McNeff and Matthew McNeff individually.

[AMENDED]

EIGHTH ~~TENTH~~ CAUSE OF ACTION

Injurious Falsehood and Trade Libel

204. Plaintiffs incorporate all preceding paragraphs.

205. Distinct from the personal defamation claims above, Plaintiffs assert claims for injurious falsehood and trade libel to protect their business and property interests. BAM and its agents published false statements disparaging Plaintiffs’ business, their management of the Salem store, and the integrity of their handling of consigned inventory.

Orig. ¶ 143 → FAC ¶ 206 [AMENDED]

206. BAM and its agents falsely stated that Plaintiffs stole inventory from the store, mismanaged the business, and that the store was taken from them because of their mismanagement and theft. These statements were published to third parties including the consignment collection owner, customers through online reviews and social media, other franchise owners, and law enforcement. These statements were repeated and amplified in BAM’s June 4, 2026, nationwide press release. (Ex. J.)

207. These statements were false and were made with actual knowledge of falsity. BAM directed its new operators to make these accusations, as evidenced by video recording.

208. The statements have caused concrete economic damages including: loss of the consignment business relationship, exposure to criminal complaints and civil claims from third parties, loss of the franchise's customer goodwill (which was diverted to the Eugene franchise), loss of employment opportunities for Ms. Law, and the costs of defending against false accusations.

209. This claim is asserted under both Utah and Oregon law, as the false statements were made and published in both jurisdictions.

[AMENDED]

NINTH ELEVENTH CAUSE OF ACTION

Civil Conspiracy

210. Plaintiffs incorporate all preceding paragraphs.

Orig. ¶ 148 [DELETED]

~~148. Defendant BAM conspired with one or more other persons—including the operators of the Eugene, Oregon Bricks & Minifigs franchise (including an individual known as “Brandon”)—to commit the unlawful acts described above, including conversion, defamation, and injurious falsehood.~~

FAC ¶ 211 [ADDED]

211. Defendants BAM, Ammon McNeff, Matthew McNeff, Baker Bricks, LLC, Brandon Best, and Joshua Johnson, together with one or more other persons, combined and conspired—by an agreement formed no later than May 2024—to commit the unlawful acts described above, with the object of terminating Plaintiffs’ franchise on pretextual grounds, seizing the store and its contents, transferring the business to the co-conspirators’ replacement entity, and concealing the wrongdoing through directed false accusations against Plaintiffs. The unlawful acts include the wrongful termination and seizure, conversion, defamation, and injurious falsehood.

FAC ¶ 212 [ADDED]

212. The overt acts in furtherance of the conspiracy include: the organization of Baker Bricks, LLC on May 2, 2024, while BAM was still accepting Plaintiffs’ restructured payments; Best’s “inventory inspection” of Plaintiffs’ store—acquisition due diligence dressed as franchise compliance; the November 14, 2024 seizure of Plaintiffs’ store and Best’s same-night securing and inventory of its contents as BAM’s contracted inventory inspector; the November 15, 2024 registration of the Salem-Baker Bricks operating vehicle in Oregon; and the March 27, 2025 Business and Asset Purchase Agreement transferring Plaintiffs’ business and assets from BAM to Baker Bricks—the sequence alleged in ¶¶ 103 through 105. See BAM Franchising, Inc. v. Schneider, No. 260402353 (4th Dist. Ct., Utah County). Verified Compl. ¶¶ 6, 41, 46 (Ex. F).

Orig. ¶ 149 → FAC ¶ 213 [AMENDED]

213. The co-conspirators include ~~the operators~~ Defendants Brandon Best and Joshua Johnson and their company Baker Bricks, LLC, who took over operation of the ~~Eugene, Oregon Bricks & Minifigs franchise, who are Salem store as~~ independent franchisees ~~operating~~ under their own separate franchise agreement with BAM—not BAM ~~employees—and who took over operation of the Salem store, employees,~~ BAM’s agent Kai ~~McAllister~~ McAllister, who directed the ~~physical~~ takeover by telephone

and made threats, and BAM’s corporate principals who directed the new operators to make false statements.

214. Video evidence confirms that the new operators stated they were acting on direct instructions from BAM’s corporate office in Utah.

Orig. ¶ 151 → FAC ¶ 215 [AMENDED]

215. On information and belief, BAM ~~coordinated with and~~ the ~~Eugene franchise operators—~~successor operators—Defendants Best, Johnson, and Baker Bricks—coordinated prior to November 14, 2024, to arrange the immediate transfer of the Salem store. The existence of this pre-existing ~~agreement-arrangement~~ is evidenced by the ~~fact that~~advance formation of Baker Bricks on May 2, 2024; by Best’s securing and inventorying of the Eugene-connected operators were store on the night of the seizure as BAM’s contracted inventory inspector; by the registration of the Salem-Baker Bricks operating vehicle in Oregon the very next day; by the new operators’ conducting business in the Salem store within approximately 24 hours of the ~~termination, termination; and by the configuration of~~ the Salem store’s website ~~was configured~~ to redirect customers to ~~the Eugene~~another Bricks & Minifigs franchise’s online sales ~~platform (requiring access to Salem’s web infrastructure and cooperation between BAM and the Eugene operators), and~~platform. The new operators stated on video that they were acting on direct instructions from BAM’s corporate office in Utah.

216. These coordinated acts were part of a common plan to wrongfully wrest control of the Salem franchise from Plaintiffs and to shield BAM from liability by discrediting Plaintiffs through directed false accusations. All concerted actors are jointly and severally liable. Plaintiffs seek all damages flowing from the conspiracy, including punitive damages.

[AMENDED]

~~TENTH~~TWELFTH CAUSE OF ACTION

Violation of Oregon Unlawful Trade Practices Act (Or. Rev. Stat. § 646.608)

217. Plaintiffs incorporate all preceding paragraphs.

218. BAM’s conduct constitutes unlawful trade practices under Oregon’s Unlawful Trade Practices Act, Or. Rev. Stat. § 646.605 to 646.652, which provides a private right of action under Or. Rev. Stat. § 646.638 for any person who suffers an ascertainable loss of money or property because of another’s willful use of a method, act, or practice declared unlawful by Or. Rev. Stat. § 646.608.

219. BAM engaged in the following unlawful practices in connection with the sale and operation of the Salem franchise in Oregon: (a) representing that the franchise had sponsorship, approval, characteristics, or qualities that it did not have, including representing “authorized LEGO reseller” status on its website and marketing materials when no such authorization existed, as confirmed by LEGO itself (See Ex. A) and as disclosed in BAM’s own FDD (See Ex. E)—demonstrating that BAM knowingly published false marketing while simultaneously disclosing the truth in a separate regulatory document (Or. Rev. Stat. § 646.608(1)(e)); (b) causing a likelihood of confusion or misunderstanding as to the sponsorship, approval, or certification of the franchise (Or. Rev. Stat. § 646.608(1)(b)); (c) causing a likelihood of confusion as to BAM’s affiliation, connection, or association with LEGO (Or. Rev. Stat. § 646.608(1)(c)).

FAC ¶ 220 [ADDED]

220. BAM’s unlawful practices were willful and formed part of the recurring scheme alleged in ¶¶ 97 through 112. The misrepresentation continues: BAM’s June 4, 2026, press release again describes BAM as “an authorized LEGO® reseller.” (Ex. J.) This willful course of conduct supports actual damages, punitive damages, and attorney fees under Or. Rev. Stat. § 646.638.

221. Plaintiffs have suffered ascertainable losses of money and property as a direct result of BAM’s willful unlawful practices, including the loss of their entire franchise investment, seized assets, and consequential damages.

222. Plaintiffs did not discover the full extent of BAM’s deceptive practices—including the complete absence of any LEGO authorization or licensing—until approximately mid-2025, and this action is timely filed within the applicable limitations period.

223. Plaintiffs seek actual damages or \$200 statutory minimum (whichever is greater), punitive damages, reasonable attorneys’ fees as provided by Or. Rev. Stat. § 646.638(3), and equitable relief.

[AMENDED]

~~ELEVENTH~~ THIRTEENTH CAUSE OF ACTION

[ADDED]

Pattern of Unlawful Activity (Utah Code Ann. § 76-10-1601 et seq.) (Against Defendants BAM, Ammon McNeff, Matthew McNeff, Baker Bricks, LLC, Brandon Best, and Joshua Johnson)

FAC ¶ 224 [ADDED]

224. Plaintiffs incorporate all preceding paragraphs.

FAC ¶ 225 [ADDED]

225. Defendant BAM is an “enterprise” within the meaning of Utah Code Ann. § 76-10-1602(1). In addition, and in the alternative, Defendants BAM, Baker Bricks, LLC, Salem-Baker Bricks, Inc., Ammon McNeff, Matthew McNeff, Brandon Best, and Joshua Johnson constitute a group of individuals and entities associated in fact—the recapture-and-resale operation described in Section V.L—and are therefore an enterprise under Utah Code Ann. § 76-10-1602(1).

FAC ¶ 226 [ADDED]

226. Defendants engaged in a “pattern of unlawful activity” within the meaning of Utah Code Ann. § 76-10-1602(2): at least three episodes of unlawful activity that are not isolated, but share the same or similar purposes (recapturing franchise outlets and their assets without payment), results (the franchisee stripped of its investment and property while the franchisor retains and resells both), victims (first-time franchise owners who invested personal savings), and methods of commission (induce the purchase through misrepresentation; withhold conveyed operational assets; manufacture defaults; terminate by ambush; seize without notice, valuation, or accounting; and resell—the sequence alleged in ¶¶ 97 through 112).

FAC ¶ 227 [ADDED]

227. Episode one—Salem (Plaintiffs), 2022 to 2025. BAM and Matthew McNeff induced Plaintiffs’ purchase through the misrepresentations alleged in ¶¶ 39 and 125, transmitted by telephone, email, BAM’s corporate Slack platform, and BAM’s public website—conduct which would constitute communications fraud under Utah Code Ann. § 76-10-1801. BAM then seized, retained, and transferred

to Baker Bricks Plaintiffs’ property and third parties’ consigned and layaway goods, without notice, valuation, or accounting, while assigning the assets a self-serving “paltry” value—conduct which would constitute theft, theft by deception, and receiving stolen property under Utah Code Ann. §§ 76-6-404, 76-6-405, and 76-6-408. Defendants Best, Johnson, and Baker Bricks received, operated on, and monetized that property knowing of Plaintiffs’ and the consignors’ superior rights.

FAC ¶ 228 [ADDED]

228. Episode two—Canby (Plastic Palette, LLC / Christina Cooper), 2017 to 2023. On information and belief, and as alleged in the Cooper action (Ex. G) and corroborated by BAM’s own 2026 FDD Item 1 (Ex. I): BAM’s affiliate sold the Canby store on the representation that it “had generated \$200,000 of profits per year during the previous three years”; BAM thereafter interfered with Cooper’s lease, blocked her sale, falsely accused her of breaches, and on October 30, 2023 took possession of all of her company’s assets—approximately \$200,000 in value—and refused to provide any inventory or valuation of what it took. The method, result, and victim profile match Plaintiffs’ experience step for step.

FAC ¶ 229 [ADDED]

229. Episodes three and four—Keizer and Springfield, Oregon. As alleged in ¶ 84, consignor Bryan Mansell reported in writing to LEGO’s chief executive “a pattern up here in Oregon of seizing stores to steal assets (Keizer and Canby locations) as well as a recent event involving over \$200k of Lego product being stolen and resold in Springfield Oregon.” (Ex. A.) On information and belief, each incident followed the same sequence: engineered or pretextual default, seizure without accounting, and recapture of assets at no cost to BAM. The episodes are related to each other and to the enterprise, demonstrate continuing unlawful conduct, and the most recent episode (Salem, November 14, 2024) occurred within five years of the next preceding episode (Canby, October 30, 2023). At least one episode occurred after July 31, 1981.

FAC ¶ 230 [ADDED]

230. Each Defendant’s role is alleged with particularity: (a) BAM conducted and participated in the conduct of the enterprise’s affairs through the pattern of unlawful activity, in violation of Utah Code Ann. § 76-10-1603(3); (b) Ammon McNeff, BAM’s chief executive officer, directed and participated in the seizure-and-resale scheme, verified BAM’s pleading admitting the taking, and issued the June 4, 2026 statements, in violation of § 76-10-1603(3); (c) Matthew McNeff personally made the LEGO-affiliation misrepresentation that induced Plaintiffs’ investment and, as chief operations officer, participated in the enterprise’s affairs, in violation of § 76-10-1603(3); (d) Baker Bricks, LLC, Brandon Best, and Joshua Johnson acquired and maintained an interest in and control of the Salem operation through the pattern of unlawful activity, in violation of § 76-10-1603(2), including through Best’s same-night inventory of the store and Baker Bricks’ acquisition and monetization of the seized assets; and (e) all of these Defendants conspired to violate Subsections 76-10-1603(1) through (3), in violation of § 76-10-1603(4).

FAC ¶ 231 [ADDED]

231. Plaintiffs were injured in their business and property by this conduct—losing their franchise, their inventory and equipment, their consigned-goods relationships, and the going-concern value of their store. Under Utah Code Ann. § 76-10-1605(1) and (2), Plaintiffs are entitled to recover twice the damages they sustained, together with the costs of suit and reasonable attorney fees.

[ADDED]

FOURTEENTH CAUSE OF ACTION**Unjust Enrichment**

232. Plaintiffs incorporate all preceding paragraphs.

233. In the alternative to Plaintiffs' contract claims, and to the extent any contract is found unenforceable or void, Plaintiffs assert a claim for unjust enrichment.

Orig. ¶ 161 → FAC ¶ 234 **[AMENDED]**

234. BAM has been unjustly enriched at Plaintiffs' expense. Plaintiffs conferred substantial benefits on BAM, including: (a) payment of not less than \$65,000 for the franchise ~~(with~~ (including \$20,000 in cash at closing and a \$45,000 promissory note) (See Ex. C, §§ 2.1, 3); (b) payment of ongoing royalties, fees, and purchase installments; (c) investment of personal labor, effort, and additional capital in building and operating the Salem franchise over approximately ~~18-21~~ months; and (d) building customer goodwill and a going-concern business that BAM seized and immediately resold.

235. BAM has retained these benefits without paying Plaintiffs any compensation. BAM seized the entire franchise—inventory, equipment, fixtures, customer goodwill, and business records (See Ex. D)—and immediately transferred it to new connected operators, profiting from the resale of assets that Plaintiffs had purchased and developed.

236. Under the circumstances, it would be unjust and inequitable for BAM to retain these benefits without payment.

FAC ¶ 237 **[ADDED]**

237. Defendant Baker Bricks, LLC has likewise been unjustly enriched at Plaintiffs' expense. Baker Bricks received and profited from Plaintiffs' business, goodwill, inventory, and store location—including consigned and layaway goods—without payment to Plaintiffs. Equity requires that Baker Bricks disgorge the benefits it received and retained at Plaintiffs' expense.

Orig. ¶ 164 → FAC ¶ 238 **[AMENDED]**

238. Plaintiffs seek restitution in the amount of the benefits conferred, or the value of the property and business seized, plus ~~prejudgment~~ pre-judgment interest.

[AMENDED]

TWELFTH FIFTEENTH CAUSE OF ACTION**Declaratory Judgment**

239. Plaintiffs incorporate all preceding paragraphs.

Orig. ¶ 166 → FAC ¶ 240 **[AMENDED]**

240. An actual controversy exists between Plaintiffs and ~~Defendant~~ Defendants regarding the parties' respective rights and obligations under the Franchise Agreement and related documents. Plaintiffs seek a judicial declaration resolving the following disputed issues:

Orig. ¶ 167 **[DELETED]**

~~167.—Plaintiffs seek a judicial declaration resolving the following disputed issues:~~

¶ a **[AMENDED]**

That BAM's termination of the Franchise Agreement on November 14, ~~2024~~ 2024, was wrongful and without legal effect; ~~(See Ex. D.)~~

¶ b **[AMENDED]**

That the promissory note executed by Plaintiffs in connection with the franchise purchase has been ~~satisfied (See Ex. C),~~ satisfied, discharged, or is otherwise unenforceable, given that BAM seized all franchise assets ~~(See Ex. D)~~ in purported satisfaction of amounts owed;

¶ c **[AMENDED]**

That Plaintiffs have no continuing post-termination obligations under the Franchise Agreement ~~(See Ex. B, § 15; Ex. D)~~ or the proposed Termination Agreement, which Plaintiffs never signed;

¶ d **[AMENDED]**

That the arbitration clause in the Franchise Agreement ~~(See Ex. B, § 17.A)~~ is inapplicable to these claims for the reasons set forth in this First Amended Complaint;

¶ e **[AMENDED]**

That Plaintiffs did not steal, misappropriate, or wrongfully remove any inventory, consigned goods, or other property from the Salem ~~store (See Ex. D; see also Ex. B, § 15.E); and~~ store;

¶ f **[AMENDED]**

That BAM is obligated to provide Plaintiffs with a complete accounting of all assets seized from the Salem store and all proceeds derived from the subsequent sale or disposition of those ~~assets.~~ assets; and

FAC ¶ g **[ADDED]**

That, by operation of Utah Code Ann. §§ 70A-9a-625 and 70A-9a-626, BAM's claimed deficiency is eliminated and Plaintiffs owe BAM nothing on the promissory note or otherwise.

241. A declaratory judgment is necessary and appropriate to resolve these controversies, to protect Plaintiffs from ongoing exposure to false accusations and potential claims, and to establish the parties' rights going forward.

VII. PRAYER FOR RELIEF

[AMENDED]

Plaintiffs Chrystal Law, Benjamin Gorman, and BAMF Salem 1, LLC pray for judgment in their favor and against ~~Defendant~~ Defendants BAM Franchising, ~~Inc.~~ Inc., Baker Bricks, LLC, Salem-Baker Bricks, Inc., Brandon Best, Joshua Johnson, Matthew McNeff, Ammon McNeff, and Does 1–10, jointly and severally as alleged, as follows:

¶ A **[AMENDED]**

A. Compensatory Damages: An award of compensatory damages in an amount to fully compensate Plaintiffs for their losses, ~~including,~~ including but not limited ~~to,~~ to: the value of the franchise business and assets taken, lost profits and income, amounts Plaintiffs paid or are liable to third parties due to ~~Defendant's~~ Defendants' conduct, loss of employment opportunities, costs of forced relocation, and damage to Plaintiffs' business and personal reputations. Plaintiffs currently estimate these damages to be not less than \$500,000, exclusive of emotional distress and reputational harm.

¶ B **[AMENDED]**

B. Punitive Damages: An award of punitive and exemplary damages in an amount sufficient to punish ~~Defendant~~ Defendants for ~~its~~ their willful, malicious, and reckless conduct and to deter similar conduct in the future, to the maximum extent allowed by ~~law~~ law, including under Utah Code Ann. § 78B-8-201.

FAC ¶ C [ADDED]

C. Statutory Double Damages: An award of twice the damages Plaintiffs sustained by reason of the pattern of unlawful activity, under Utah Code Ann. § 76-10-1605(1). D. UCC Article 9 Remedies: Surplus and statutory damages under Utah Code Ann. § 70A-9a-625, and a determination that BAM's claimed deficiency is eliminated under Utah Code Ann. §§ 70A-9a-625(4) and 70A-9a-626.

Orig. ¶ C → FAC ¶ E [AMENDED]

E. Attorneys' Fees and Costs: An award of reasonable attorneys' fees and costs incurred in bringing this action, as allowed by contract or ~~statute~~ statute, including Utah Code Ann. § 76-10-1605(2) and Or. Rev. Stat. § 646.638(3).

Orig. ¶ D → FAC ¶ F [AMENDED]

F. Pre- and Post-Judgment Interest: An award of interest on all liquidated or ascertainable damages, from the date of loss to the date of judgment, and ~~then~~ thereafter at the legal rate until paid.

Orig. ¶ E → FAC ¶ G [AMENDED]

G. Injunctive/Declaratory Relief: Appropriate injunctive and declaratory relief as warranted, ~~including, including~~ but not limited ~~to, to:~~ a declaration that BAM's termination was ~~wrongful~~ (See Ex. D); wrongful; a declaration that the promissory note has been satisfied or ~~discharged~~ (See Ex. C; Ex. D); discharged; a declaration that Plaintiffs have no continuing post-termination obligations (See Ex. B, § 15; Ex. D); obligations; a declaration that Plaintiffs did not steal or misappropriate any property; an order requiring BAM to provide a complete accounting of all assets seized and all proceeds from their ~~disposition~~ (See Ex. D; see also Ex. B, § 15.E); disposition; and an injunction requiring ~~BAM Defendants~~ to refrain from further disparaging Plaintiffs.

Orig. ¶ F → FAC ¶ H [AMENDED]

H. Statutory Damages and Remedies: All damages and remedies available under the Oregon Unlawful Trade Practices Act (~~Or. Rev. Stat. § 646.607 et seq., id. at § (ORS 646.638)~~ and any other applicable statute, including statutory minimum damages and ~~attorneys' fees. See id. at § 646.638(3)).~~ mandatory attorney fee shifting.

Orig. ¶ G → FAC ¶ I [AMENDED]

I. Other Relief: Any such other and further relief as the Court deems just and proper under the circumstances. DATED ~~March 27,~~ this 14th day of August, 2026. Respectfully submitted, SPENCERWILLSON, PLLC /s/ Sarah Elizabeth Spencer Sarah Elizabeth Spencer Attorney for Plaintiffs Plaintiffs' address: Contact through counsel.

VIII. EXHIBIT LIST

[AMENDED]

Exhibit A: Email from LEGO Customer Service confirming no affiliation between the LEGO Group and Bricks & ~~Minifigs~~ Minifigs, with related correspondence

Exhibit B: Franchise Agreement

[AMENDED]

Exhibit C: Business [and Asset](#) Purchase Agreement and Promissory Note

Exhibit D: Notice of Immediate Termination

[AMENDED]

Exhibit E: [BAM 2023](#) Franchise Disclosure Document ~~(2023)~~[\(excerpts: Items 4, 5, 6, 18, 19, 20, and 21\)](#)

[ADDED]

[Exhibit F: Verified Complaint, BAM Franchising, Inc. v. Schneider, No. 260402353 \(4th Dist. Ct., Utah County\) \(excerpts: Verification and ¶¶ 1–7, 11–22, 25–29, 37–41, 46–49, and 82–83\)](#)

[ADDED]

[Exhibit G: Plastic Palette, LLC & Christina Maria Cooper v. BAM Franchising, Inc., No. 24CV06902 \(Clackamas Cty., Or., Cir. Ct.\) \(Register of Actions; file-stamped Complaint; Plaintiffs’ Response to Motion to Compel Arbitration; and Order Granting Motion to Compel Arbitration\)](#)

[ADDED]

[Exhibit H: BAM 2025 Franchise Disclosure Document, Items 19–20 \(excerpts\)](#)

[ADDED]

[Exhibit I: BAM 2026 Franchise Disclosure Document \(issued April 8, 2026\) \(excerpts: Items 1–3, Item 5, Item 20, Item 21 audited financial statements, and State Addendum\)](#)

[ADDED]

[Exhibit J: BAM press release, June 4, 2026 \(Business Wire\): “Bricks & Minifigs Parts Ways with Salem, Oregon Franchise Owners Brandon Best and Joshua Johnson”](#)

[ADDED]

CERTIFICATE OF SERVICE

[ADDED]

[I hereby certify that on this 14th day of August, 2026, I caused a true and correct copy of the foregoing FIRST AMENDED COMPLAINT to be served on all counsel of record via the Court’s electronic filing system: Phillip C. Kuck Wm. Kelly Nash Dentons Durham Jones Pinegar Attorneys for Defendant BAM Franchising, Inc. /s/ Sarah Elizabeth Spencer](#)